Activation Guide

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1 Activation Guide. Introduction.

On page:

- General information(see page 3)
- Purpose of the document(see page 3)

1.1 General information

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1.2 Purpose of the document

The Axxon Next software system Activation Manual(see page 3) provides the information necessary for licensing the *Axxon Next* software system.

The chapters titled Activation Guide. Introduction.(see page 3) and Overview on licensing the Axxon Next software system(see page 4) are intended as general guidance on the *Axxon Next* licensing process.

The chapter Activating Axxon Next Free(see page 13) contains instructions for activating your Axxon Next Free license.

The chapter Activating Axxon Next(see page 18) contains instructions for activating your paid license of *Axxon Next.*

The chapter Upgrading Axxon Next(see page 29) contains instructions for upgrading your paid license of Axxon Next.

A description of additional actions that may be carried out with the license utility is provided in the Additional license utility actions(see page 33).

Generating license files via the licensing web server(see page 41) chapter provides instructions on generating license files.

2 Overview on licensing the Axxon Next software system

2.1 Types of licenses

Activating Axxon Next Free(see page 13)
Creating an activation request(see page 19)

There are 5 types of *Axxon Next* license: **Demo**, **Free**, **Start**, **Professional**, and **Universe**. Upon installation, the software will be launched in demo mode. You should activate *Axxon Next* VMS to utilize the full feature set of the security software package. You can activate the software by distributing an activation key on the system. Data on all the types of *Axxon Next* licenses is presented in the table below.

Functionality / Type of license	**Axxon Next Demo** (8:00-18:00)[1]	**Axxon Next Free**	**Axxon**
Maximum number of Servers in Axxon-domain[1]	Unlimited	1	Unl
Maximum number of channels in Axxon-domain[2]	Unlimited	4	
Support for SD cards (edge storage)[3]	Yes	No	
Macros[4]	Yes	No	
Scene analytics detection tools[5] (excluding Line crossing)	Yes	No[2]	
Line crossing[6]	No	No	
Events from external systems (POS terminals, ACFA)[7]	Yes	No	Op
TimeCompressor[8]	No	No	
Cross-System Client[9]	No	No	
Advanced archive search: • MomentQuest[10] • Face search[11][6] • LPR search[12]	Yes	No	
Tag&Track Pro[13]	Yes	No	

1 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Axxon+domains
2 https://docs.axxonsoft.com/confluence/display/next45en/The+Video+Camera+Object
3 https://docs.axxonsoft.com/confluence/display/next45en/The+Embedded+storage+object
4 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Macros
5 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Scene+Analytics+Detection+Tools
6 https://docs.axxonsoft.com/confluence/display/next45en/Settings+Specific+to+Cross+Line+Detection
7 https://docs.axxonsoft.com/confluence/display/next45en/Receiving+Events+from+External+Systems
8 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376142
9 https://docs.axxonsoft.com/confluence/display/next45en/Cross-System+Client
10 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376359
11 https://docs.axxonsoft.com/confluence/display/next45en/Face+search
12 https://docs.axxonsoft.com/confluence/display/next45en/LPR+search
13 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376462

Retail Analytics: • Visitors counter[14] • Queue detection [15] • Heat map[16] • AxxonNet reports[17]	Yes	No	
Masks[18] detection[19]	Yes	No	
Neural Tracker[20]	Yes	No	
Smoke and fire detection[21]	Yes	No	
Neural Counter[22]	Yes	No	
Pose detection[236]	Yes	No	
Personal protective equipment detection[24]	Yes	No	
Water level detection[25]	Yes	No	
Real-time face recognition[26]	Yes	No	
FaceCube external face recognition module[27]	No	No	
Real-time vehicle license plate recognition[284]	Yes	No	
Person-based privacy masking configuration[29]	Yes	Yes	
Searching for LPR numbers and faces on video from multiple cameras[30]	Yes	No	
Data replication[31]	No	No	
Failover[32]	No	No	
Video walls management[33]	Yes	No	

14 https://docs.axxonsoft.com/confluence/display/next45en/Retail+Analytics
15 https://docs.axxonsoft.com/confluence/display/next45en/Retail+Analytics
16 https://docs.axxonsoft.com/confluence/display/next45en/Building+a+Heat+Map
17 https://docs.axxonsoft.com/confluence/display/anet/AxxonNet+Reports
18 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Masks+Detection
19 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Masks+Detection
20 https://docs.axxonsoft.com/confluence/display/next45en/Setting+up+Neural+Tracker-based+Scene+Analytics+detection+tools
21 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Smoke+and+Fire+Detection+Tools
22 https://docs.axxonsoft.com/confluence/display/next45en/Neural+Counter
23 https://docs.axxonsoft.com/confluence/display/next45en/Pose+detection+tools
24 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184377203
25 https://docs.axxonsoft.com/confluence/display/next45en/Water+Level+Detection
26 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+real-time+face+recognition
27 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+FaceCube+integration
28 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+real-time+vehicle+license+plate+recognition
29 https://docs.axxonsoft.com/confluence/display/next45en/Person-based+privacy+masking+configuration
30 https://docs.axxonsoft.com/confluence/display/next45en/Simultaneous+search+in+an+archive+of+several+video+cameras
31 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+data+replication
32 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Failover+VMS
33 https://docs.axxonsoft.com/confluence/display/next45en/Managing+monitors+on+remote+Clients+within+the+Axxon-domain

LDAP authentication supported[34]	Yes	No	
Offline analytics[35]	No	No	
		System features available for all licenses	
Hardware Control panels Security keyboards Joysticks I/O modules	Unlimited	Unlimited	Unl
AxxonNet cloud service[36]	Yes	Yes	
Server Support for ONVIF (profiles G, S, T), RTSP, GB/T28181[37] H.265 support[38] Metadata from IP devices[39] Configuration backup and restore[40] Mass configuration of cameras[41] Multicasting[42] Hotkeys[43]	Yes	Yes	
Recorded Video / Investigation Local and network archives[44] Events search[45] TimeSlice[46] Simultaneous search in an archive of several video cameras[47] Operator comments[48]	Yes	Yes	

34 https://docs.axxonsoft.com/confluence/display/next45en/Connecting+to+an+LDAP+catalog
35 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376959
36 https://docs.axxonsoft.com/confluence/display/anet/AxxonNet+Setup+and+Operation
37 https://docs.axxonsoft.com/confluence/display/next45en/The+Video+Camera+Object
38 https://docs.axxonsoft.com/confluence/display/next45en/Specifications+of+the+Axxon+Next+Software+Package
39 https://docs.axxonsoft.com/confluence/display/next45en/Embedded+Detection+Tools
40 https://docs.axxonsoft.com/confluence/display/next45en/Backup+and+Restore+Utility
41 https://docs.axxonsoft.com/confluence/display/next45en/Mass+configuration
42 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+Cross-System+Client+and+autologon
43 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+hot+keys
44 https://docs.axxonsoft.com/confluence/display/next45en/Creating+archives
45 https://docs.axxonsoft.com/confluence/display/next45en/Events+search
46 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376429
47 https://docs.axxonsoft.com/confluence/display/next45en/Simultaneous+search+in+an+archive+of+several+video+cameras
48 https://docs.axxonsoft.com/confluence/display/next45en/Operator+comments

Live Monitoring Basic audio and video analytics[49] Embedded detection tools[50](except for Axis on-board tracker[51]) Interactive 3D map[52] GreenStream[53] Tag& Track Lite[54] OnScreen PTZ mode[55] Support for fisheye cameras and ImmerVision lenses[56] Export of frames and video recordings to multiple formats[57] Information boards[58]	Yes	Yes	
Remote clients Web-Client[59] iOS app (including Apple TV)[60] Android app[61]	Yes	Yes	

Note

Information about the type of license you are using is displayed in the Server properties in the **Product type** field. Users in the **admin** role get an informational message to renew the license 30 days or less before it expires.

Note

[1] — the system will operate in demo mode from 8:00 AM to 6:00 PM.

[2] — all Scene analytics detection tools are available in *Axxon Next* Free license based on the metadata from the base VMD, except for Line crossing and Abandoned objects tools.

[3] — MomentQuest is available in *Axxon Next* Start license based on the metadata from the base VMD.

[4] — to use License plate recognition (VT), it is necessary to re-activate the updated license of the ANPR (see Licensing of the software module for License plate recognition (VT)[62]).

[5] — the module has to be purchased separately.

[6] — with the license, you can use privacy masks based on data from the corresponding detection tools.

49 https://docs.axxonsoft.com/confluence/display/next45en/General+Information+on+Configuring+Detection
50 https://docs.axxonsoft.com/confluence/display/next45en/Embedded+Detection+Tools
51 https://docs.axxonsoft.com/confluence/display/next45en/AxxonSoft+tracking+in+Axis+devices
52 https://docs.axxonsoft.com/confluence/display/next45en/Working+with+the+Interactive+Map
53 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376507
54 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376464
55 https://docs.axxonsoft.com/confluence/display/next45en/Controlling+a+PTZ+Video+Camera+in+the+OnScreen+PTZ+Mode
56 https://docs.axxonsoft.com/confluence/display/next45en/Working+with+fisheye+cameras
57 https://docs.axxonsoft.com/confluence/display/next45en/Exporting+Frames+and+Video+Recordings
58 https://docs.axxonsoft.com/confluence/display/next45en/Working+with+information+boards
59 https://docs.axxonsoft.com/confluence/display/next45en/Working+with+Axxon+Next+Through+the+Web+Client
60 https://docs.axxonsoft.com/confluence/display/ASmc/%28Deprecated%29+AxxonNext+iOS+Mobile+Client.+User+Guide
61 https://docs.axxonsoft.com/confluence/display/ASmc/%28Deprecated%29+AxxonNext+Android+Mobile+Client.+User+Guide
62 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184377253

2.2 Licensing methods for Axxon Next

There are two licensing methods for *Axxon Next*:

1. License file only.
   The license file contains data on basic hardware configuration (motherboard, processor, hard disk, video adapter, RAM, and network card) of all Servers. If you change any 2 of the basic hardware components, your license will be invalid. For example, this is the case when you change both CPU and motherboard. However, changing a graphics card or upgrading RAM will not affect the license.
   This is why when working with *Axxon Next* you should bear in mind the following:
   a. The activation request should be sent from the computer that will host the *Axxon Next* Server.
   b. You can upgrade your license only if you retain the initial basic hardware configuration of all the Servers.
   c. It is not possible to transfer a license from one computer to another.
2. License file + Guardant dongle.
   This method allows replacing Server hardware and transferring the license to another computer. To activate *Axxon Next* via this method, contact AxxonSoft to receive a license file and Guardant dongle.
   If you already have a Guardant dongle, you can perform activation yourself. To do so, connect the Guardant dongle to the computer that you wish to activate and perform the standard activation steps.

   Attention!

   You may use a Guardant Sign key with Linux.

Note

If you install virtualization products such as VirtualBox, VMware etc., this may affect the license. Should you encounter this problem, you are advised to uninstall all virtualization products or apply for a new license file.

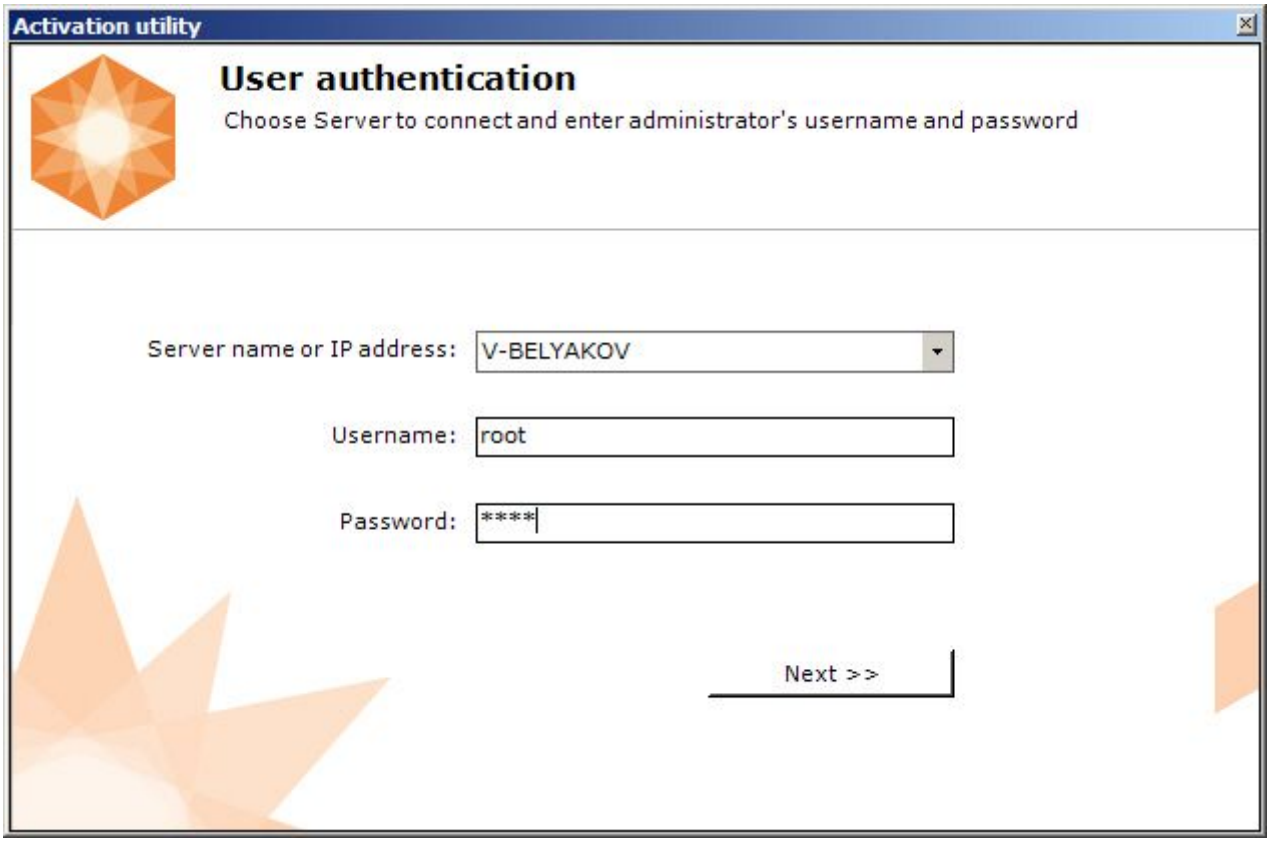
2.3 Axxon Next Activation utility

You can activate the *Axxon Next* license using the Activation utility.

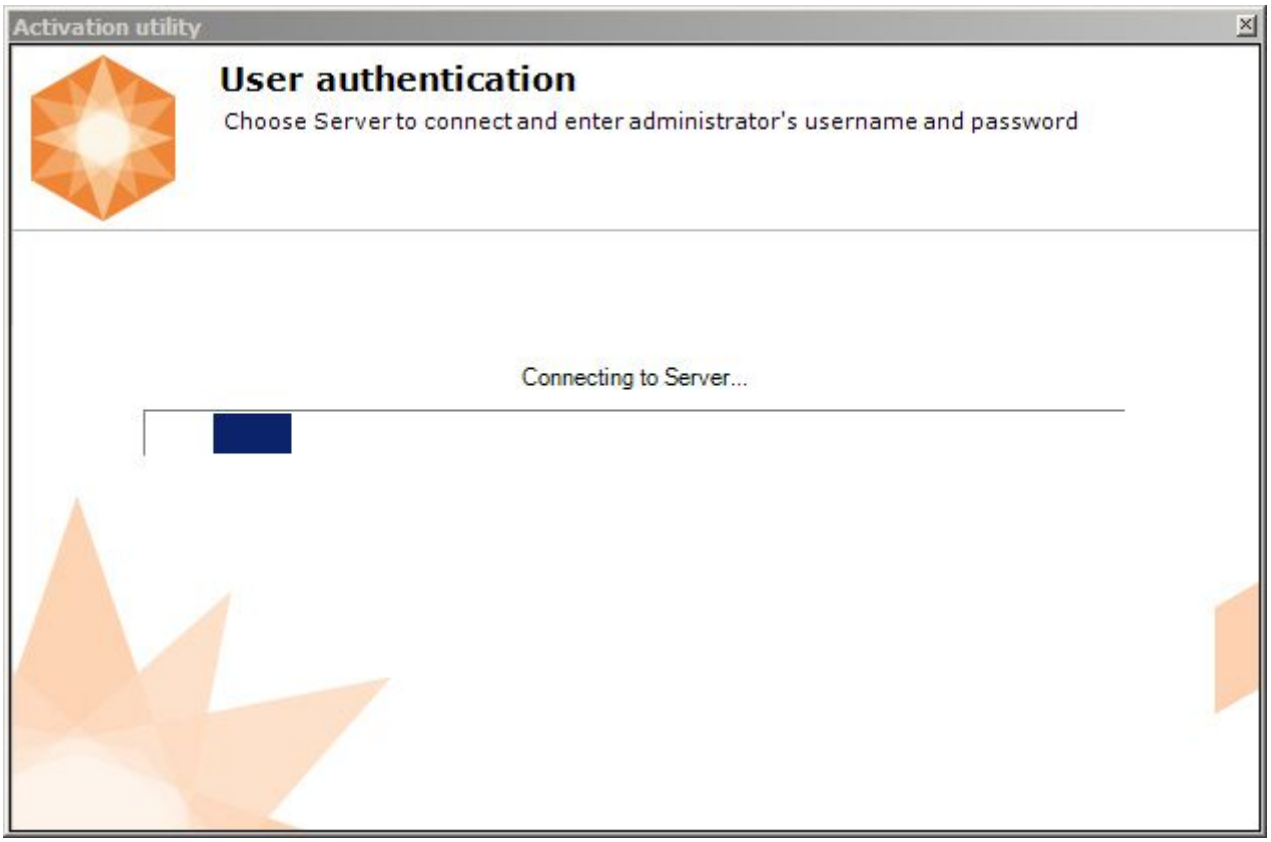
The Activation utility is launched from the Windows **Start** menu: **Start** → **Programs** → **Axxon Next** → **Utilities** → **Product Activation**.

> **Note**
>
> The Activation utility executable file LicenseTool.exe is located in the following directory: <*Axxon Next* installation directory>\AxxonSoft\AxxonSmart\bin\.

Next, select the name of one of the Axxon-domain Servers, which will provide the license file (this file is distributed to all Servers running at the time of activation of this Axxon-domain), and login to the system using the *Axxon Next* administrator name and password, to continue the activation process.



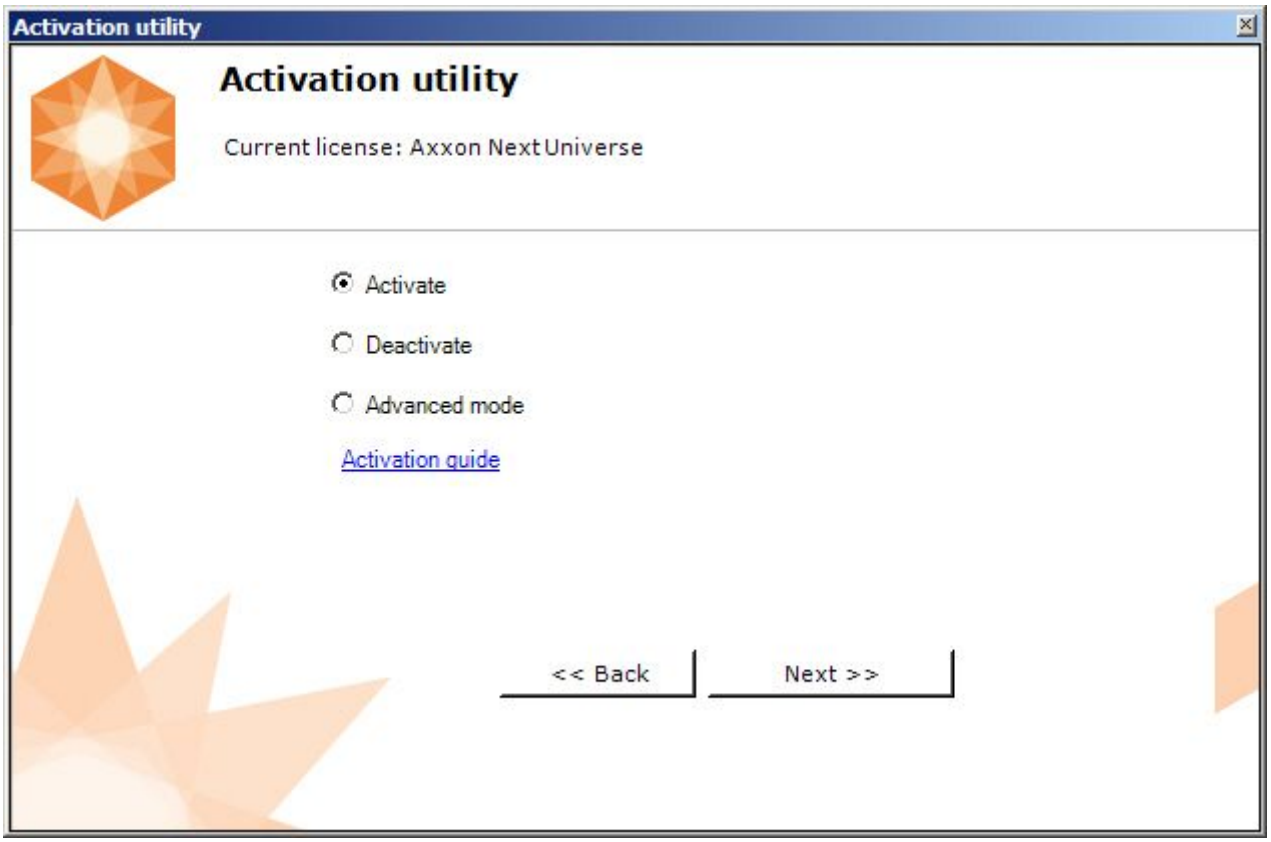
The download page will be displayed.



After the download is complete the license utility will display the home screen.

Note

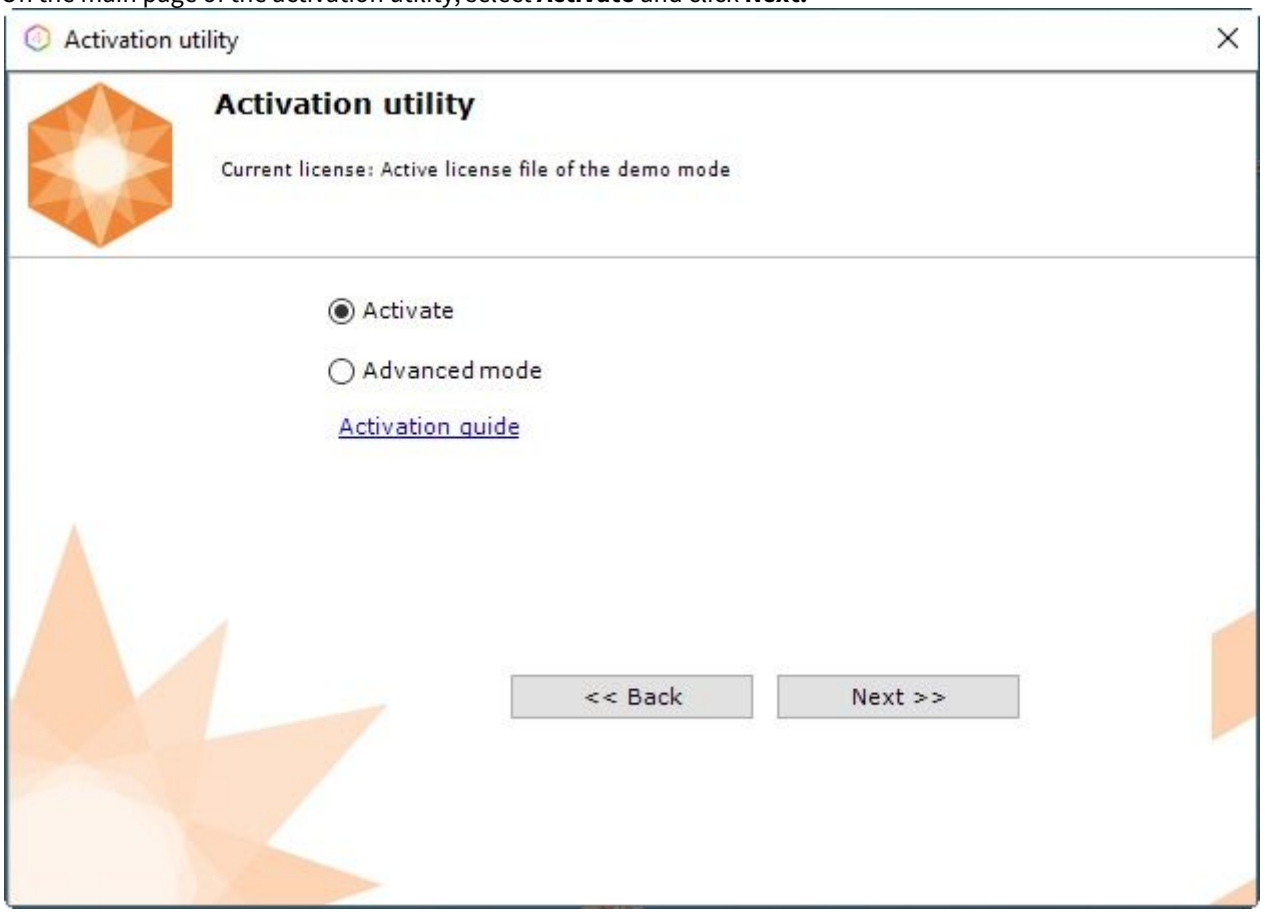
To activate *Axxon Next*, connect to a Server in the Axxon-domain. Otherwise, an error message appears.


Activation utility
Activation utility
Current license: Axxon Next Universe
Activate
Deactivate
Advanced mode
Activation guide
<< Back
Next >>

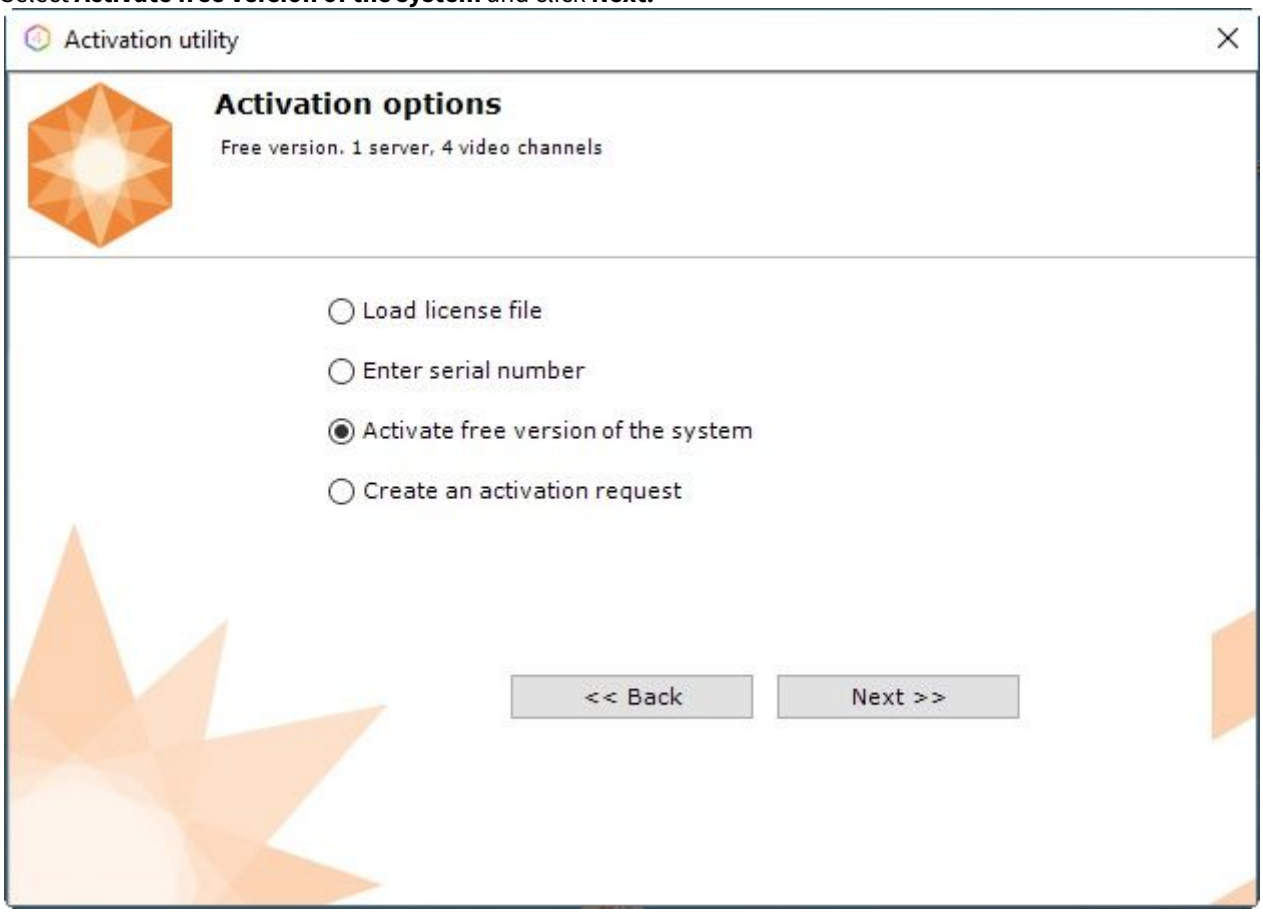
3 Activating Axxon Next Free

To activate *Axxon Next* Free, do as follows:

1. On the main page of the activation utility, select **Activate** and click **Next.**



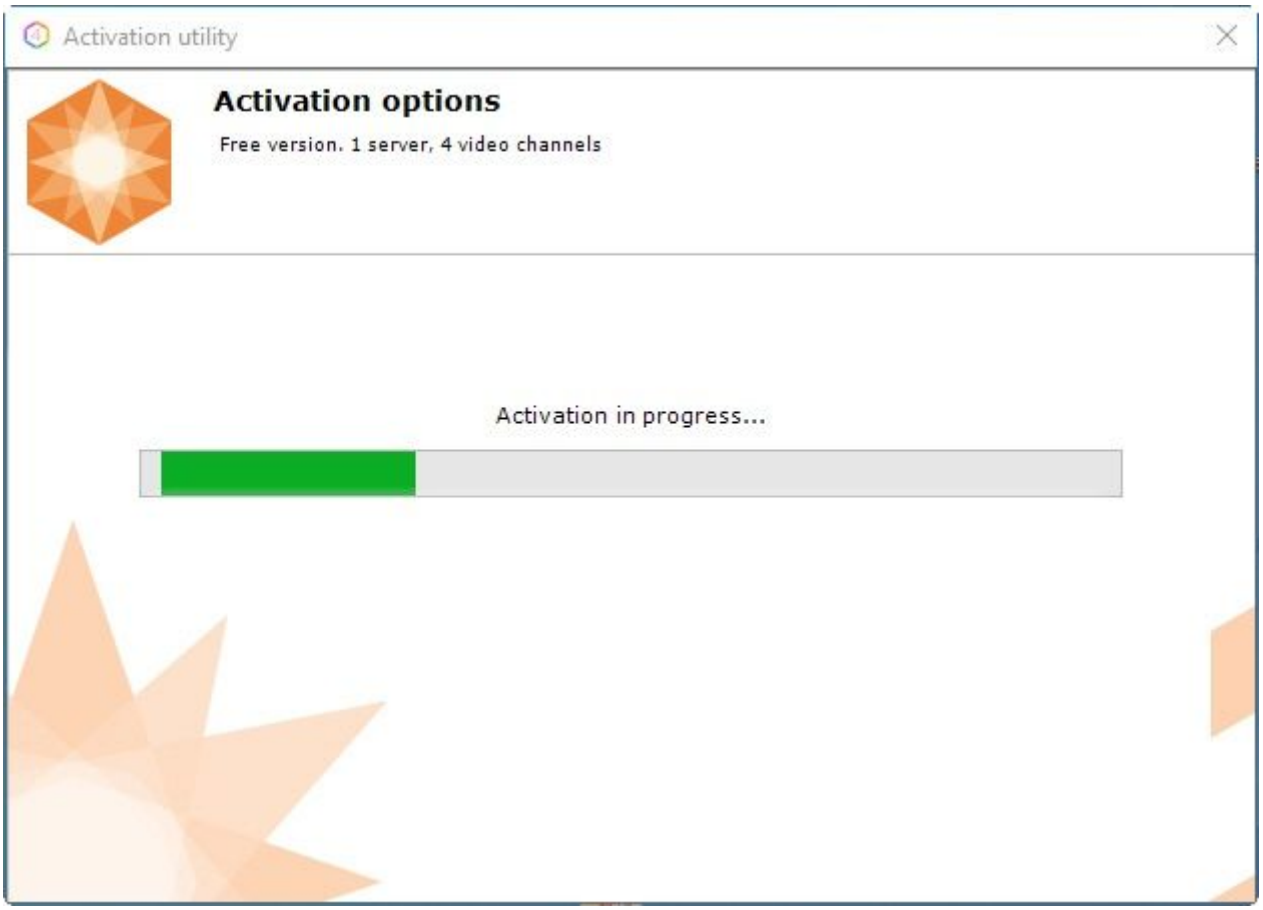
2. Select **Activate free version of the system** and click **Next.**



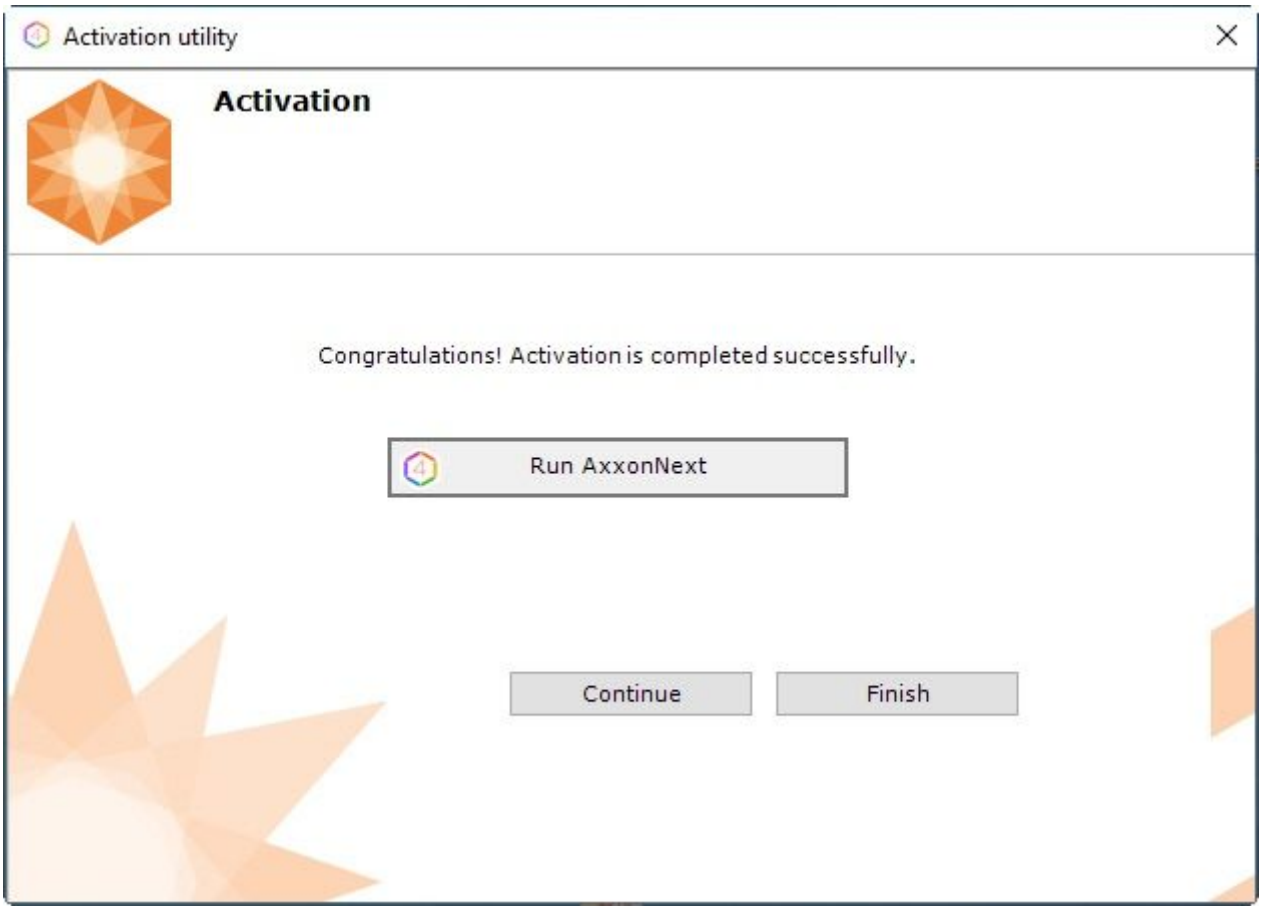
Attention!

You cannot activate VMS, if you have over 4 cameras set up in the system.

Your activation request will be sent online.



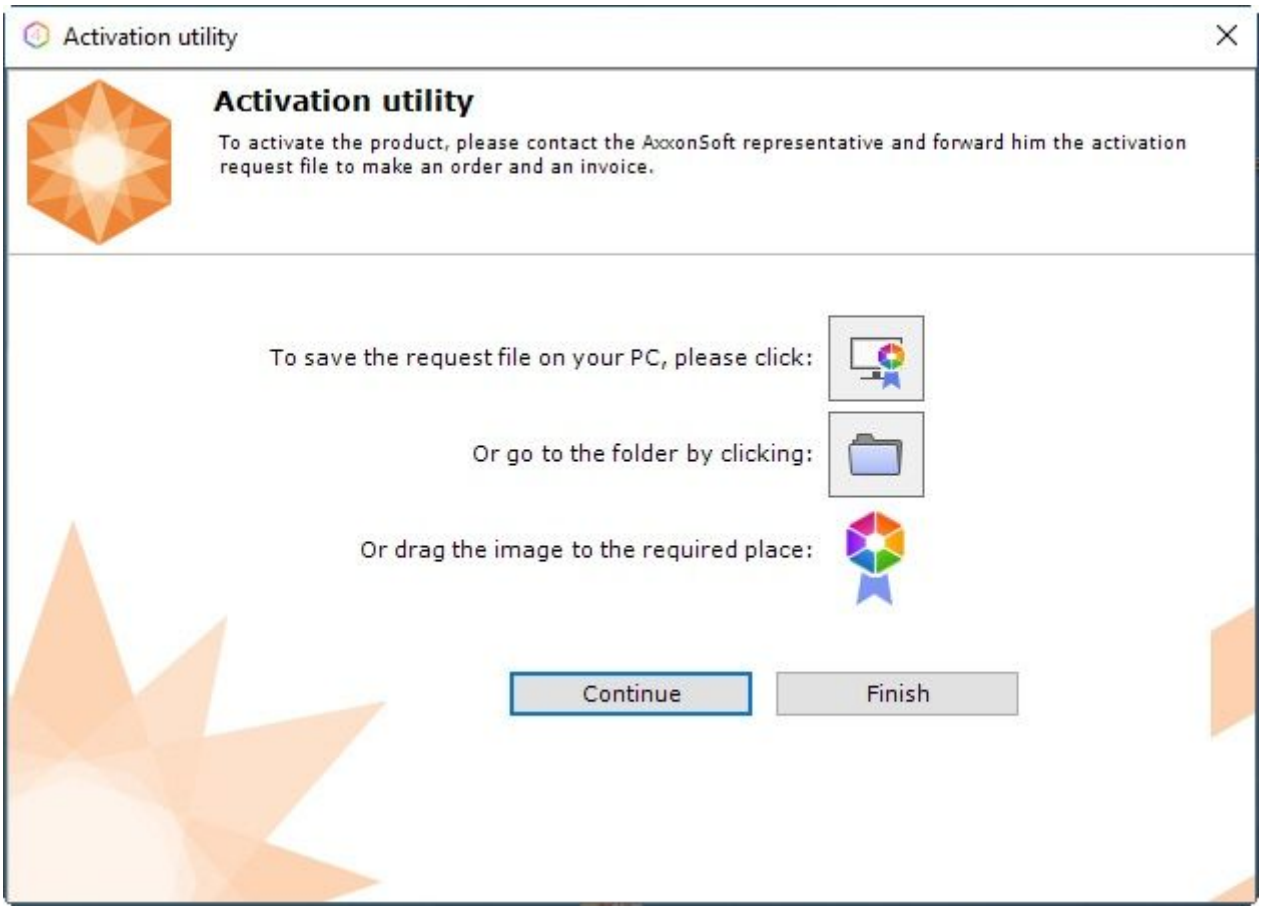
If activation is completed successfully on the licensing Server (https://sale.axxonsoft.com/), the license file will be automatically downloaded and distributed within the system.



You have completed your *Axxon Next* Free activation.

> **Note**
>
> Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** Client, click **Run Axxon Next**.

If your computer is offline, you will be prompted to save the activation request file using any of the following methods:



1. Click the button in the standard Windows dialog box to browse for file location and enter the name.
2. Click the button. The folder that contains the request file opens.
3. Drag and drop the image to the destination folder.

Submit the request file to an AxxonSoft rep. You can also generate an activation key on your own through the licensing Servers Web-Interface (see Generating the Axxon Next Free license file(see page 42)) and download the license file to the system (see Activation by applying license file(see page 22)).

Attention!

The *Axxon Next* Server must be restarted after activation.

4 Activating Axxon Next

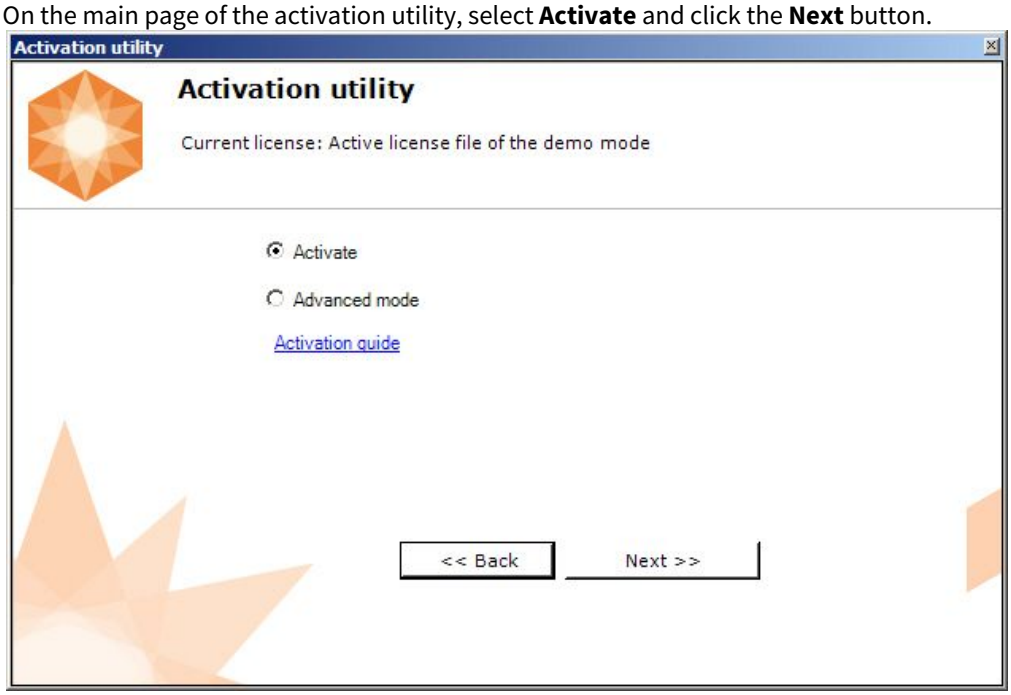
To activate your Axxon Next, do as follows:

1. Create an activation request file. Submit it to an AxxonSoft rep.
2. Payment and delivery of the license file or serial number.
3. License activation.

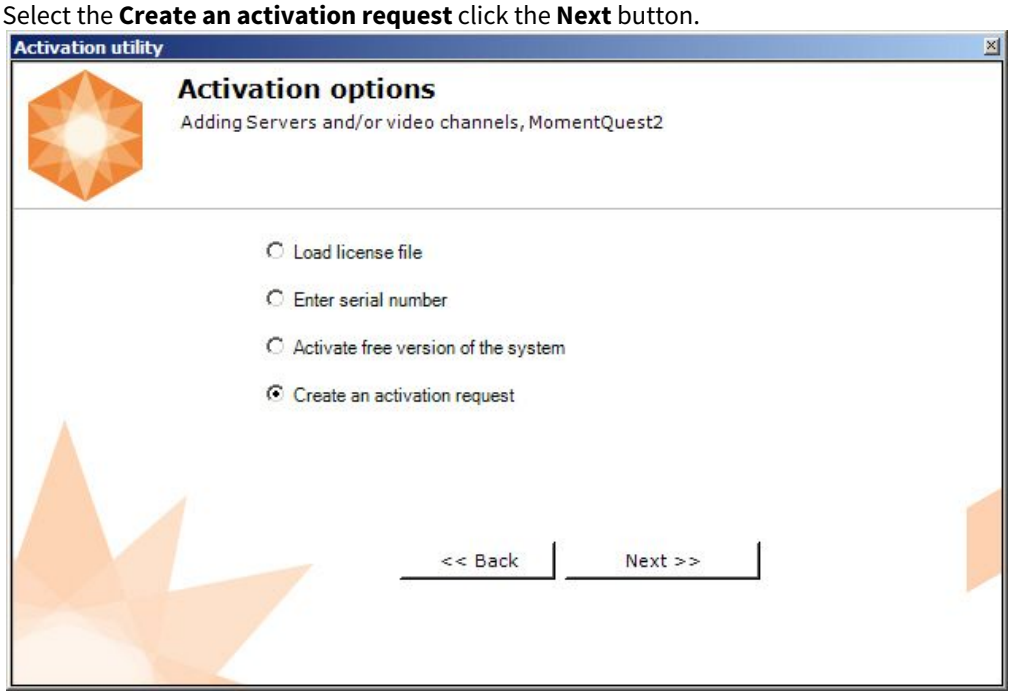
4.1 Creating an activation request

To create an activation request, do as follows:

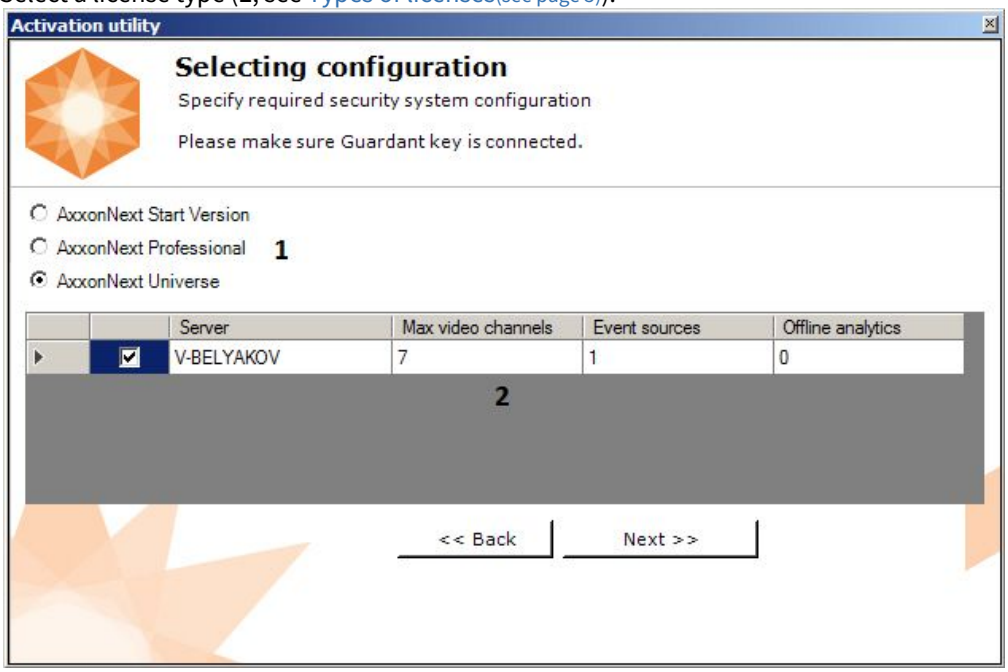
1. In demo mode, you can add Servers to your Axxon-domain, if you want to create a distributed system.
2. On the main page of the activation utility, select **Activate** and click the **Next** button.



3. Select the **Create an activation request** click the **Next** button.



4. Select a license type (**1**, see Types of licenses(see page 5)).



5. Select servers and the required feature set (**2**).
   a. Number of video channels (for all license types).
   b. The number of NVR video channels (for all license types).
   c. The number of sources for external events (specify the number of connections (the Event Source[63] objects) for Start, Professional and Universe licenses).
   d. Forensic Search in recorded video (Optional only for Professional license). This specifies the maximum allowed quantity:
      i. The Tracking objects.
      ii. Automatic Number Plate Recognition tools (ANPR).
      iii. Face detection tools.
      iv. Smoke and fire detection tools.
      v. PTZ cameras to use with Tag&Track.

      Attention!

      Turning off a detector does not de-activate its license.

   e. The number of video channels available for face recognition (see Configuring real-time face recognition[64], Professional and Universe licenses).
   f. The number of video channels for online ANPR (see Configuring real-time vehicle license plate recognition[65], Professional and Universe licenses).
   g. Analyze video from external systems (Offline Analytics[66], only for Universe license).

Note

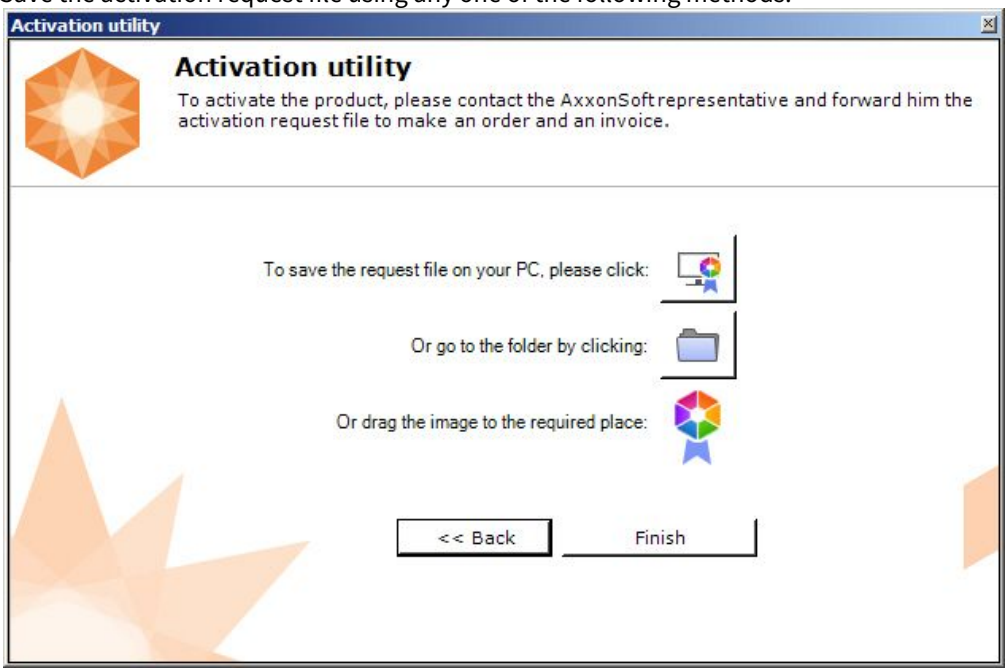
When you create a request file, all Servers in the Axxon-domain must be online. If the Server on which you are creating the request file, cannot connect to any selected Server, the request file cannot be created.

Attention!

Starting from the version *Axxon Next* 4.5.6, there is no license type selection window, after creating an activation request, a request file is immediately created.

63 https://docs.axxonsoft.com/confluence/display/next45en/Event+Source+Object
64 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+real-time+face+recognition
65 https://docs.axxonsoft.com/confluence/display/next45en/Configuring+real-time+vehicle+license+plate+recognition
66 https://docs.axxonsoft.com/confluence/pages/viewpage.action?pageId=184376959

6. Save the activation request file using any one of the following methods:



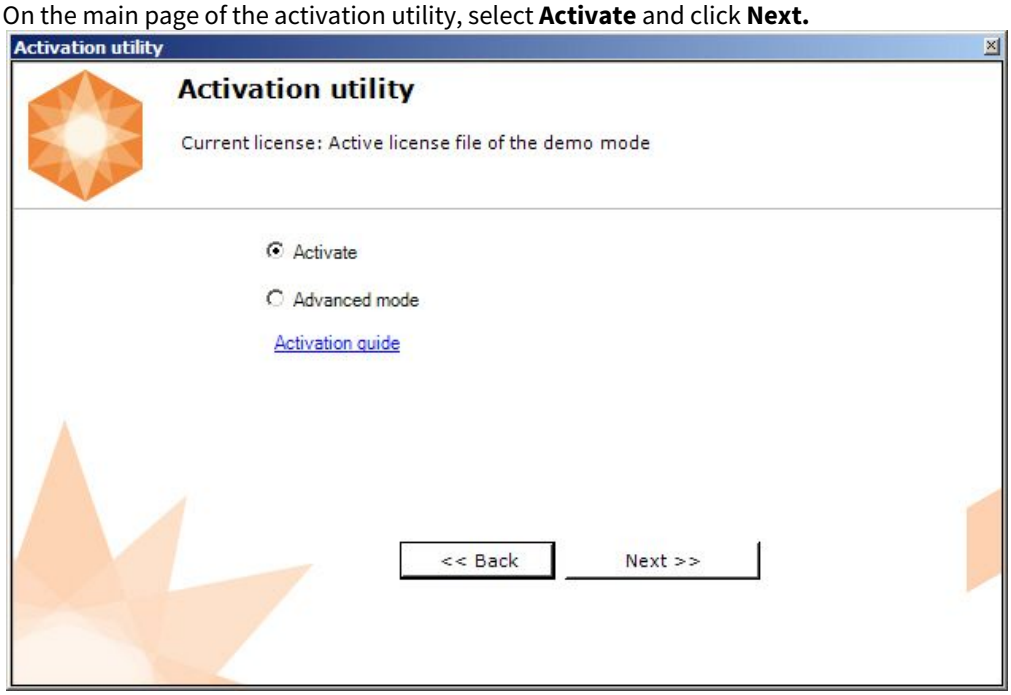
   a. Click the ? Unknown Attachment button in the standard Windows dialog box to browse for file location and enter the name.
   b. Click the ? Unknown Attachment button. The folder that contains the request file opens.
   c. Drag and drop the image to the destination folder.

You have created an activation request file. To return to the Home page of the activation utility, click **Back**, to exit it – click **Finish**.

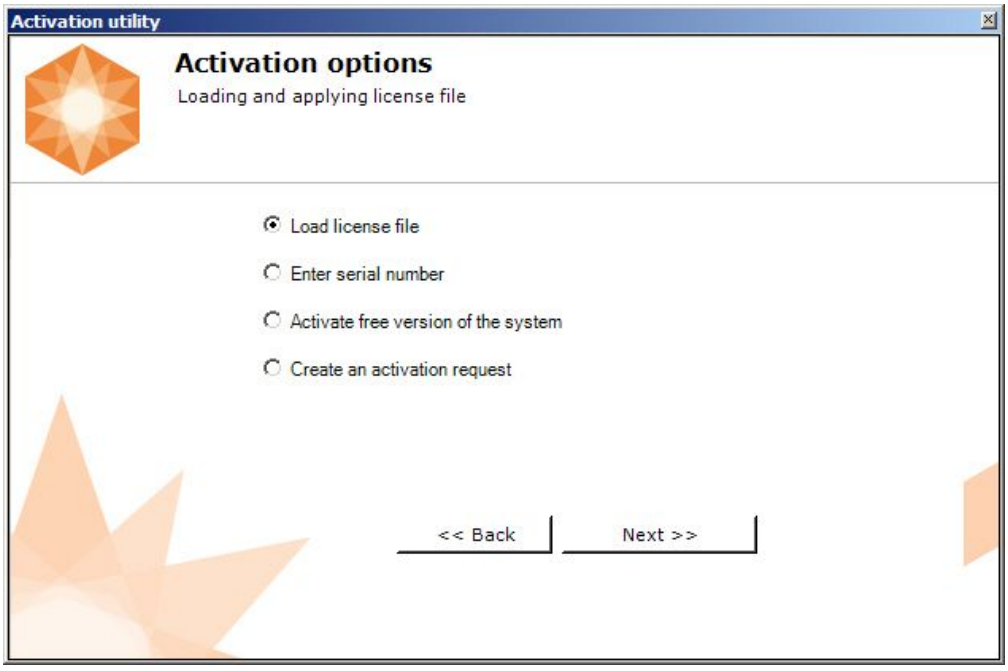
4.2 Activation by applying license file

You can apply your Axxon Next license file as follows:

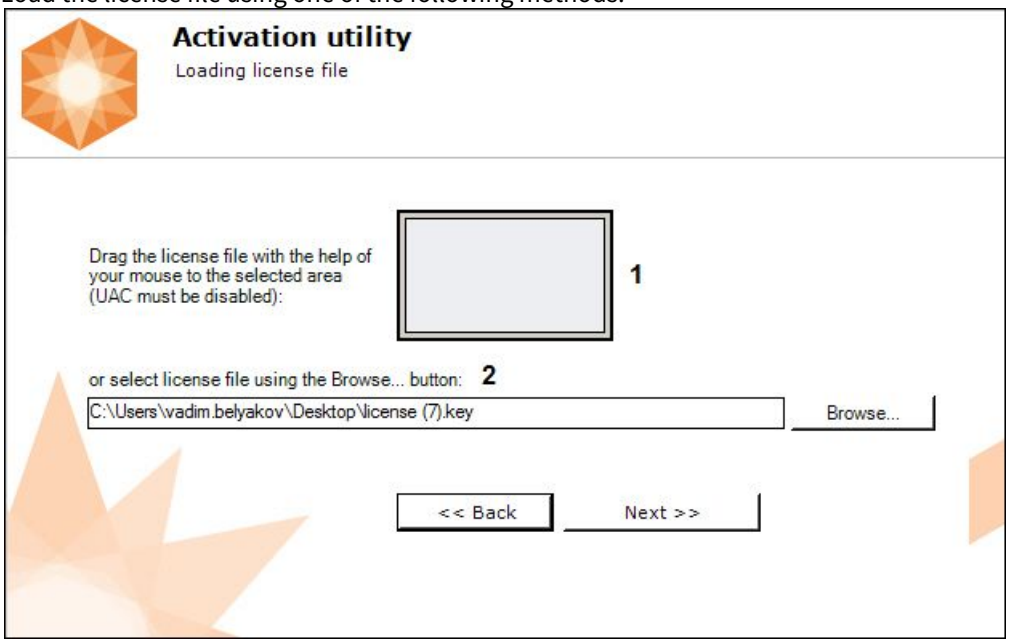
1. On the main page of the activation utility, select **Activate** and click **Next.**



2. Select **Load license file** and click **Next.**



3. Load the license file using one of the following methods:

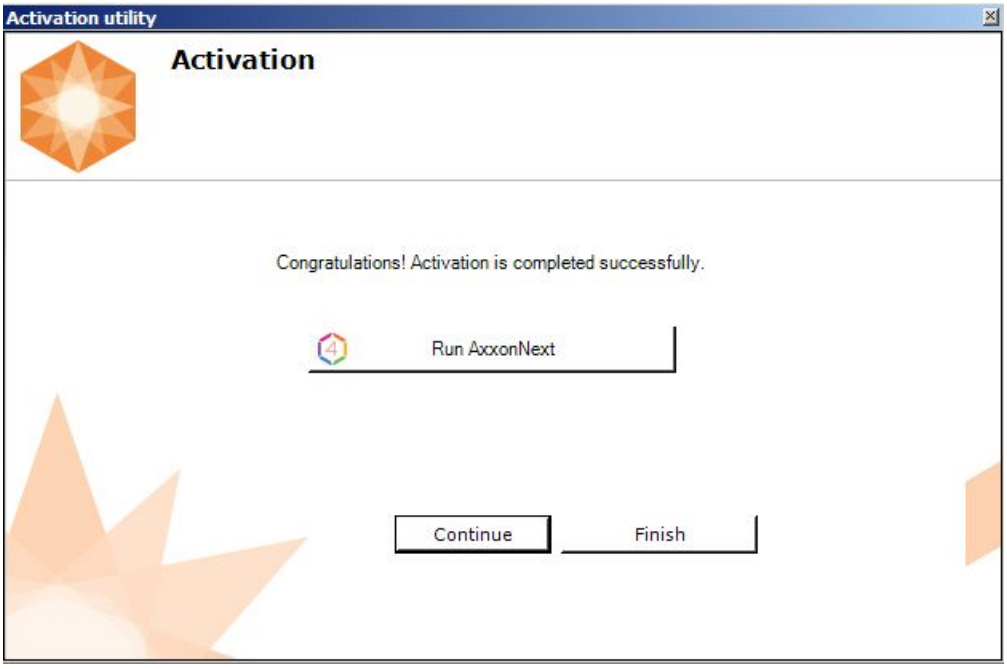


   a. drag and drop the license file to the selected area (**1**).
   b. click the **Browse** button and select a license file (**2**).
4. Click the **Next** button.

This will load the license file.

> **Attention!**
>
> The license file defines configuration of the system (the maximum number of servers, video channels and detection tools).

If completed successfully, a message is displayed.



You have activated Axxon Next.

Attention!

The Axxon Next Server must be restarted after activation.

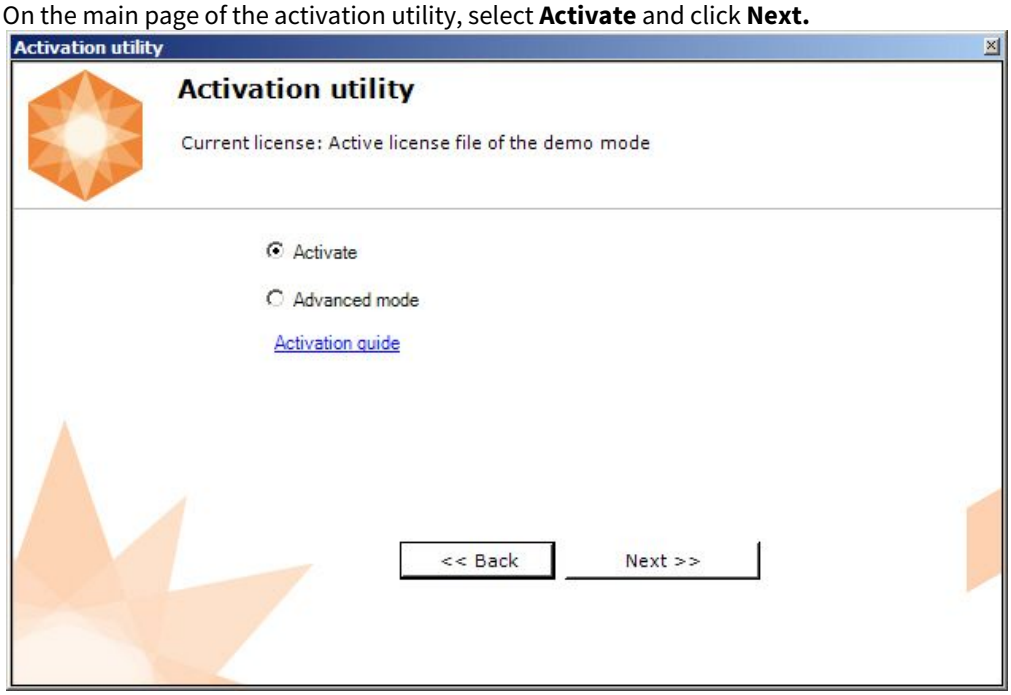
Note

Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** client, click **Run Axxon Next**.

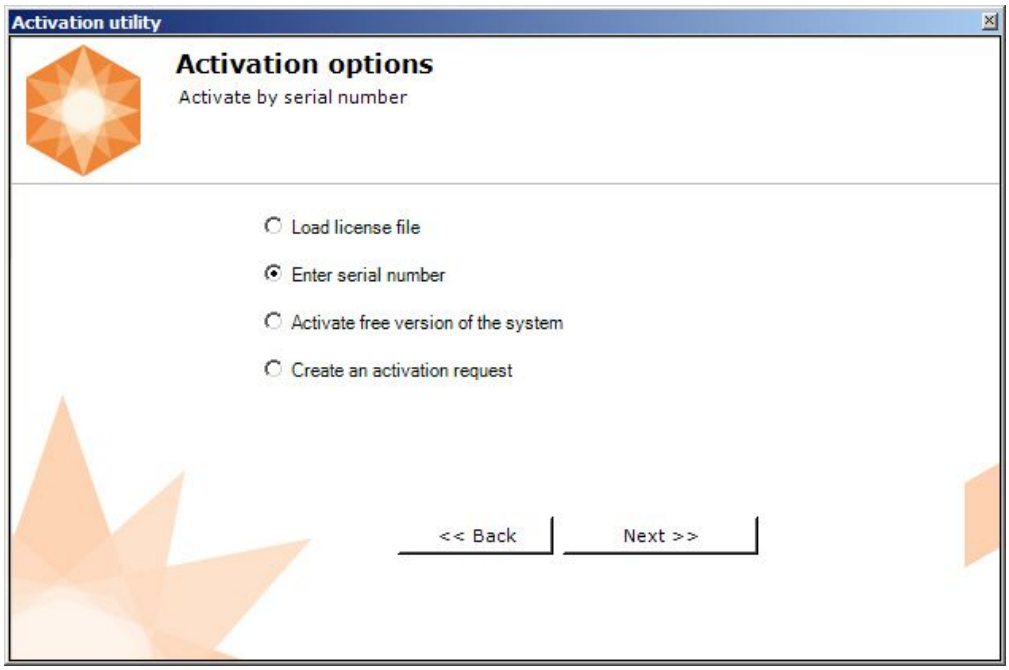
4.3 Activation with serial number

If you have a serial number, you can activate Axxon Next follows:

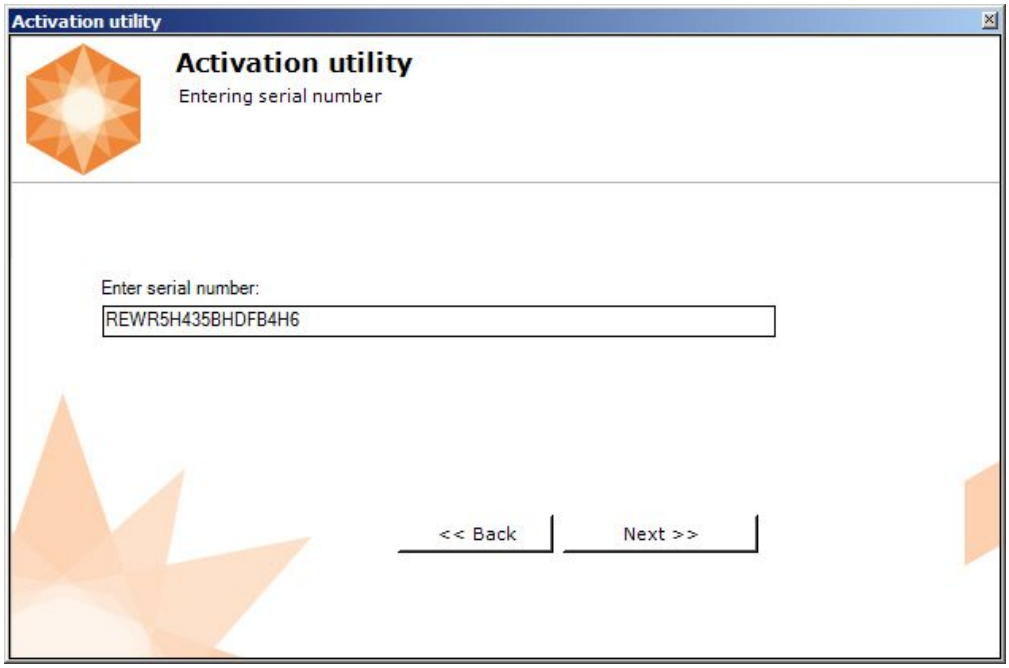
1. On the main page of the activation utility, select **Activate** and click **Next.**



2. Select **Enter serial number** and click **Next.**

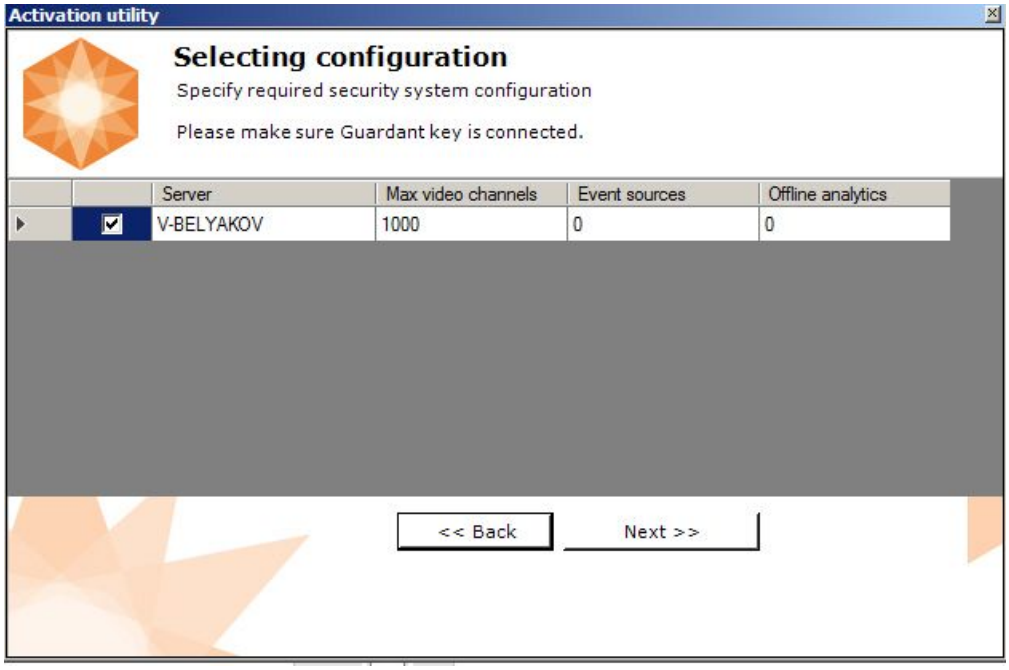


3. Enter serial number and click **Next**.



4. If there is more than one Server in the Axxon domain or in the license file, a window will open, that shows the maximum number of modules for activation. By default, the modules will be divided equally between the Servers..

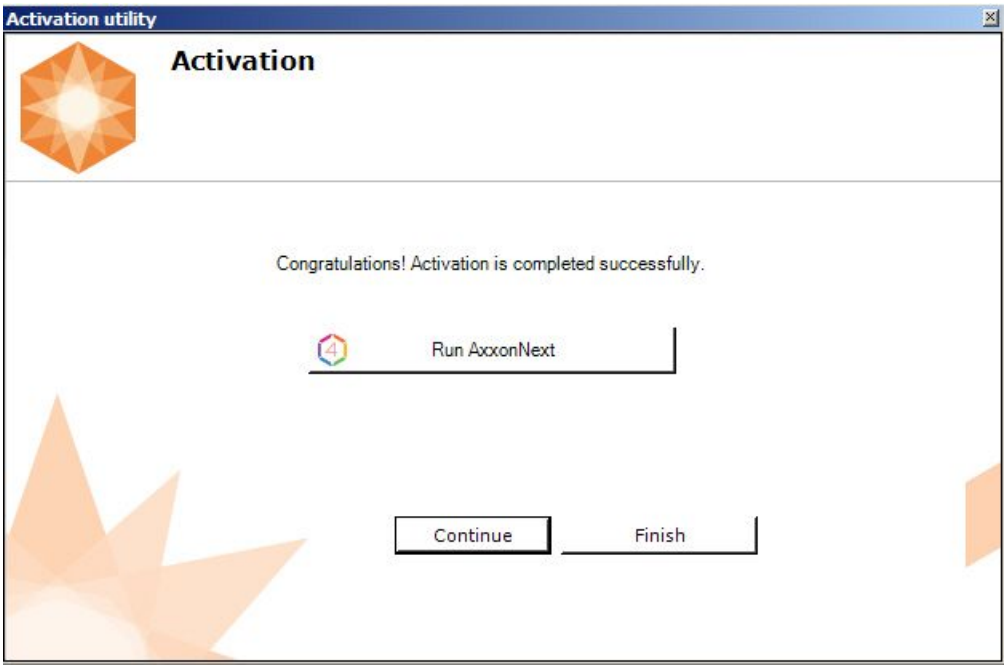
> **Note**
>
> If there are multiple servers in the configuration, the modules will be equally distributed among them.



5. Select the number of modules to activate and click **Next**.

Your activation request will be sent online.

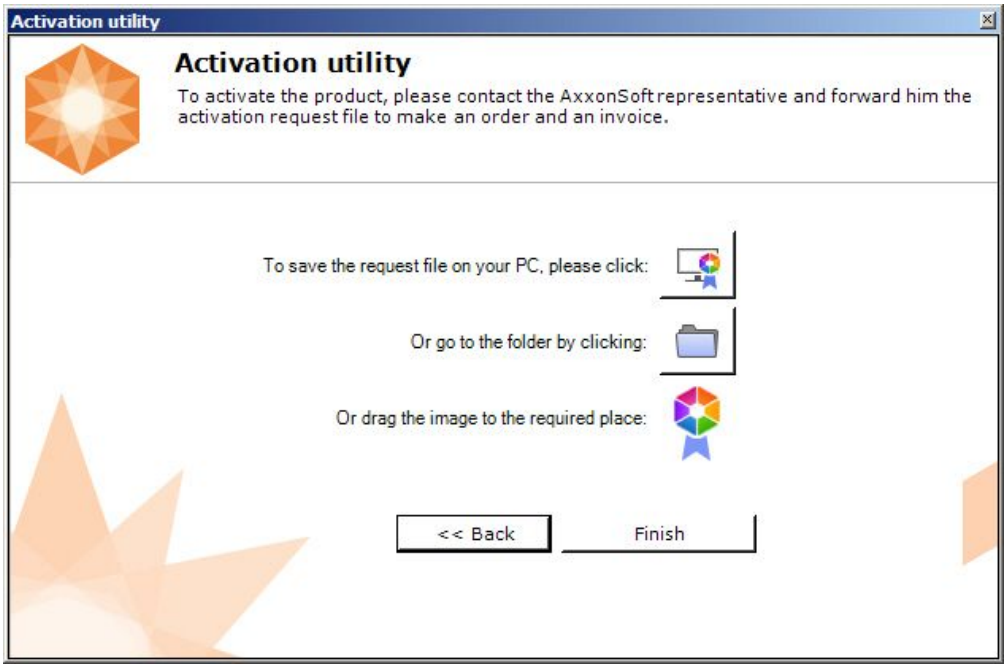
If activation is completed successfully on the licensing server (https://sale.axxonsoft.com/), the license file will be automatically downloaded and distributed within the system.



You have activated Axxon Next.

> **Note**
>
> Click **Continue** to return to the Activation Utility home page. To exit, click **Finish**. To close the utility and start the **Axxon Next** client, click **Run Axxon Next**.

If your computer is offline, you will be prompted to save the activation request file using any of the following methods:



1. Click the ? Unknown Attachment button in the standard *Windows* dialog box to browse for file location and enter the name.
2. Click the ? Unknown Attachment button. The folder that contains the request file opens.

3. Drag and drop the image to the destination folder.

Submit the request file to an AxxonSoft rep. You can also generate an activation key on your own through the licensing server's Web interface (see Generating the Axxon Next license file(see page 43)) and download the license file to the system (see Activation by applying license file(see page 22)).

Attention!

The Axxon Next Server must be restarted after activation.

5 Upgrading Axxon Next

To upgrade Axxon Next, do as follows:

1. Deactivate you license (see Deactivating a license(see page 31)).
2. Generating an activation request (see Creating an activation request(see page 19)). Proceed with payment.
3. Activate your purchased license (see Activation by applying license file(see page 22), Activation with serial number(see page 25)).

> **Note**
>
> Skip the second step, if you activate a license for purchased configuration.

6 Transferring a license to another computer while maintaining configuration

You can transfer an Axxon Next license to another computer while maintaining your existing configuration only if your license file and Guardant dongle are tied to each other and the network name of the new computer is the same as on the old one.

To transfer a license:

1. Save the license file (see Saving the license file(see page 34)).
2. Uninstall Axxon Next, but save the configuration, on the old computer (see Removal[67]).
3. Copy the configuration folder to a new computer (*C:\ProgramData\AxxonSoft\AxxonNext* by default).
4. Install Axxon Next on the new computer.
5. Apply the license file (see Activation by applying license file(see page 22)) and insert the Guardant dongle.

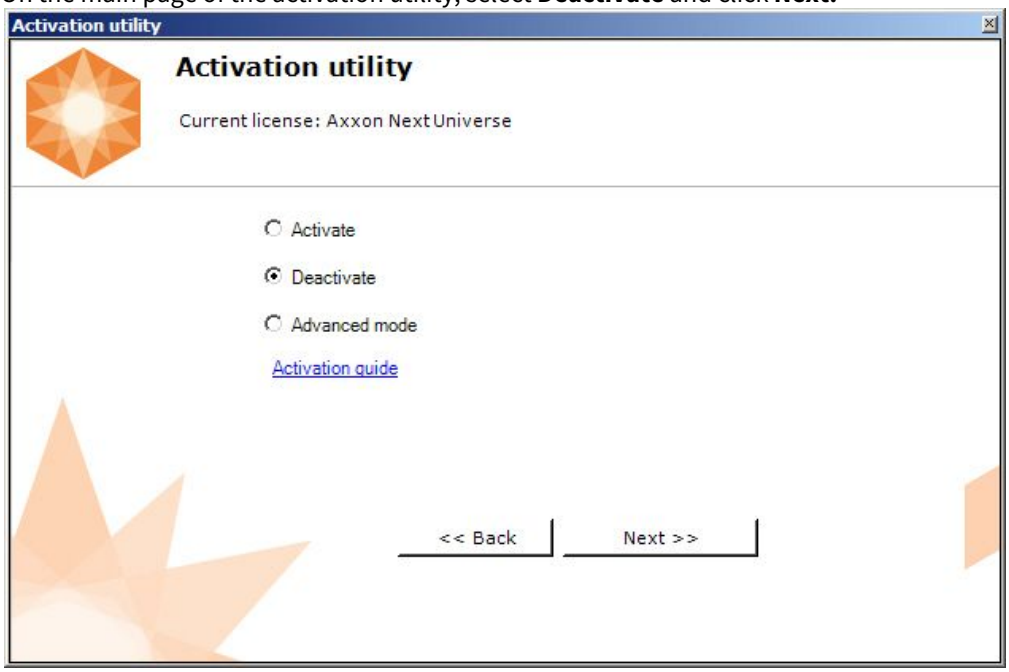
Transfer of the Axxon Next license while maintaining the previous configuration is now complete.

67 https://docs.axxonsoft.com/confluence/display/next45en/Removal

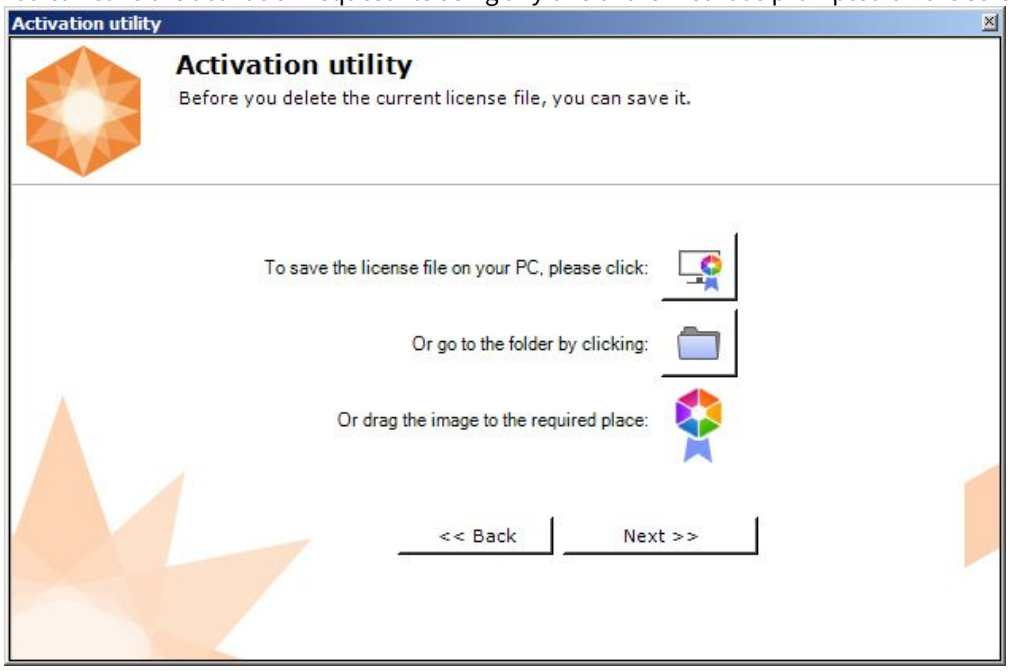
7 Deactivating a license

To delete the license file from the system, follow these steps:

1. On the main page of the activation utility, select **Deactivate** and click **Next.**

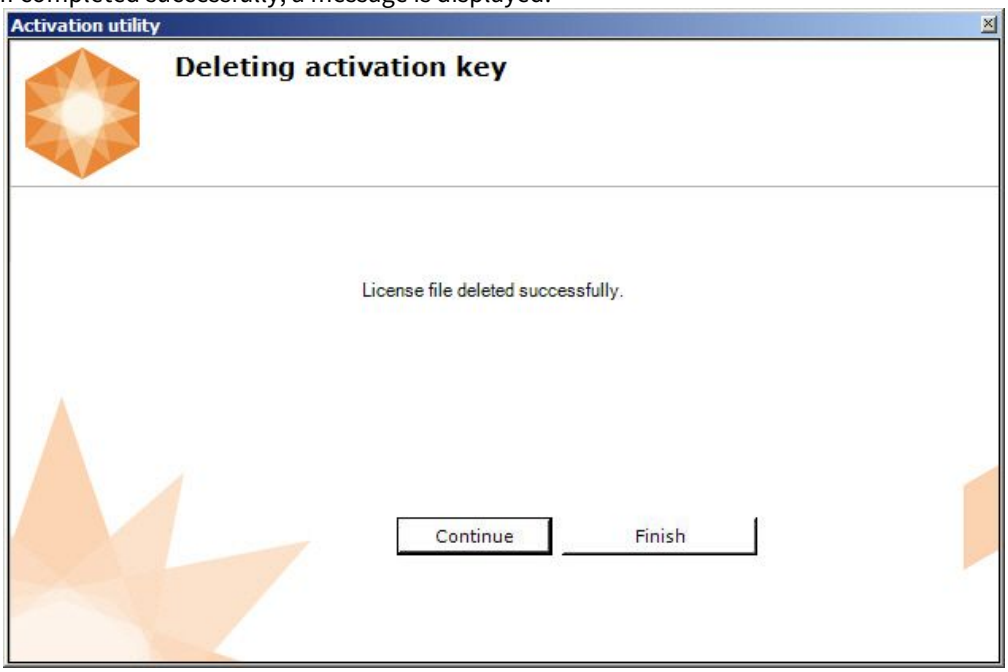


2. You can save the activation request file using any one of the methods prompted on the screen: Click the **Next** button.



3. Confirm deleting a license file.

4. If completed successfully, a message is displayed.



You have deleted a license file. Now your VMS runs in demo mode.

Note

To return to the Home page of the activation utility, click **Continue**, to exit it – click **Finish**.

Attention!

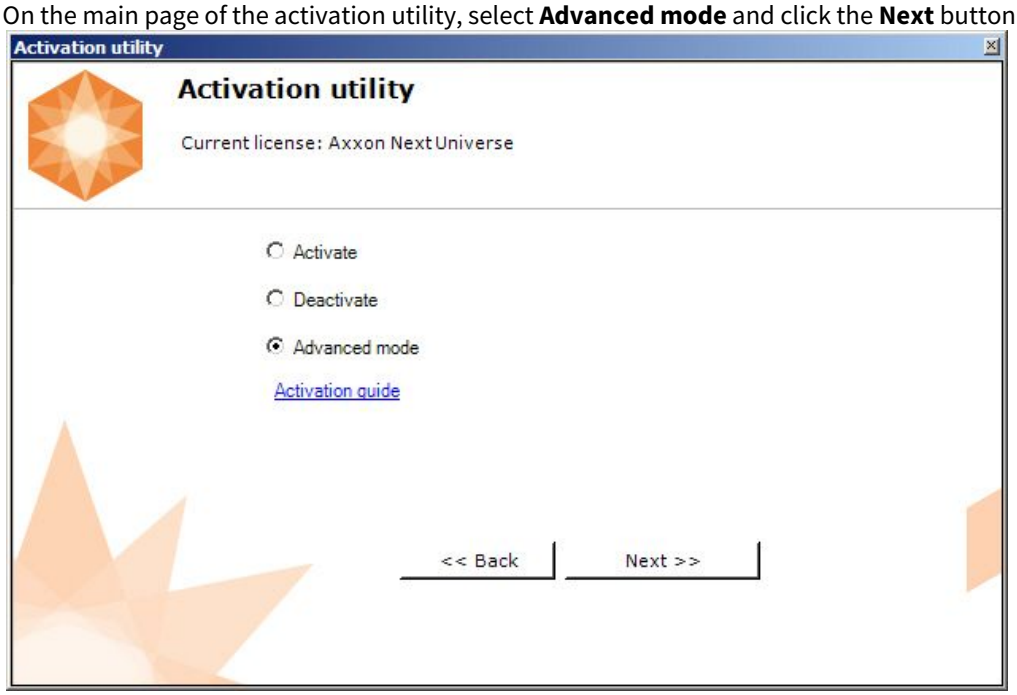
The *Axxon Next* Server must be restarted after deactivation.

8 Additional license utility actions

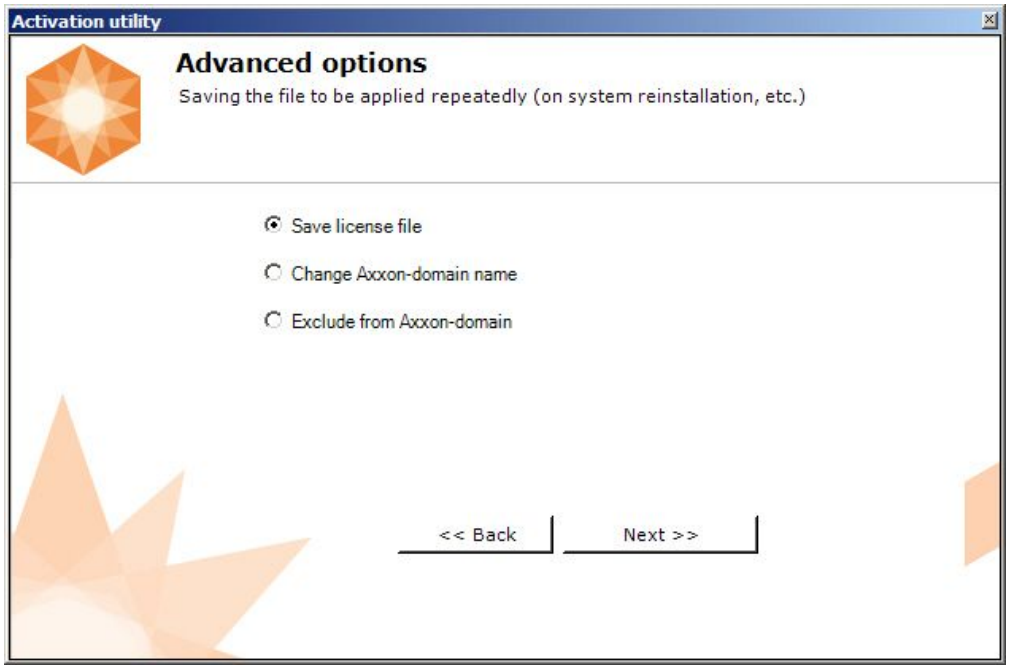
8.1 Saving the license file

To save the license file, follow these steps:

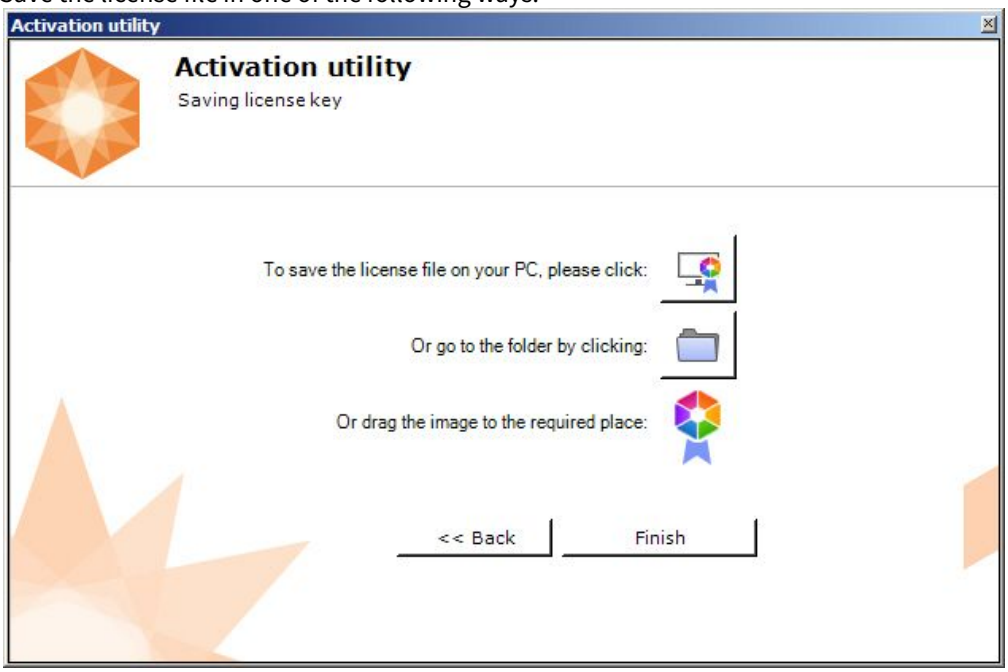
1. On the main page of the activation utility, select **Advanced mode** and click the **Next** button**.**



2. Select **Save license file** and click the **Next** button**.**



3. Save the license file in one of the following ways.



   a. Click the ? Unknown Attachment button in the standard *Windows* dialog box to browse for file location and enter the name.

   b. Click the ? Unknown Attachment button. The folder that contains the request file opens.

   c. Drag and drop the image to the destination folder.

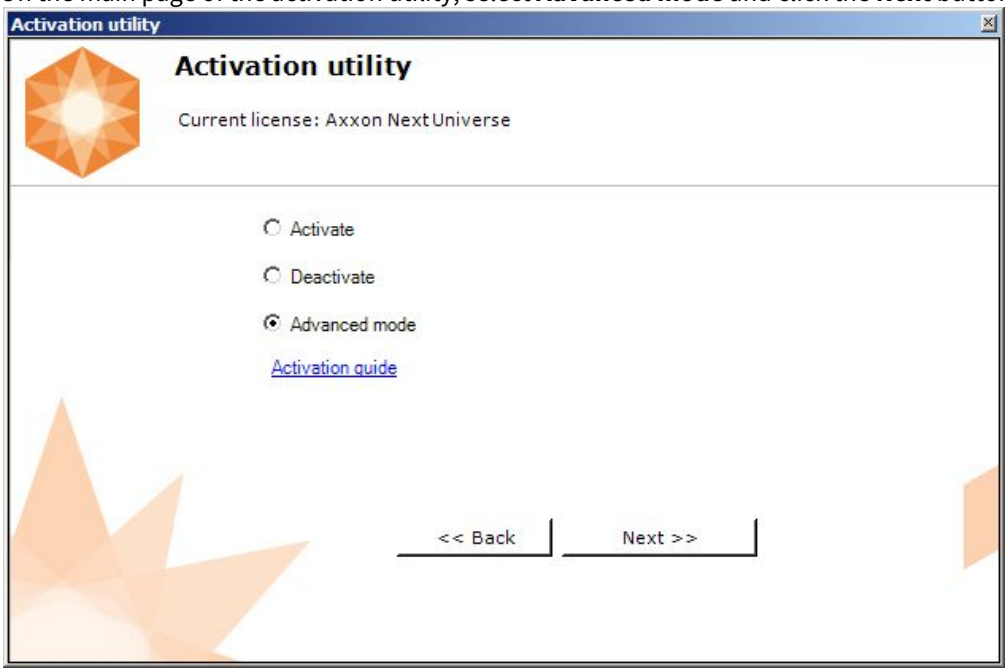
Saving the license file is complete.

To return to the license utility home screen, click **Back.** To exit from the utility, click **Finish**.

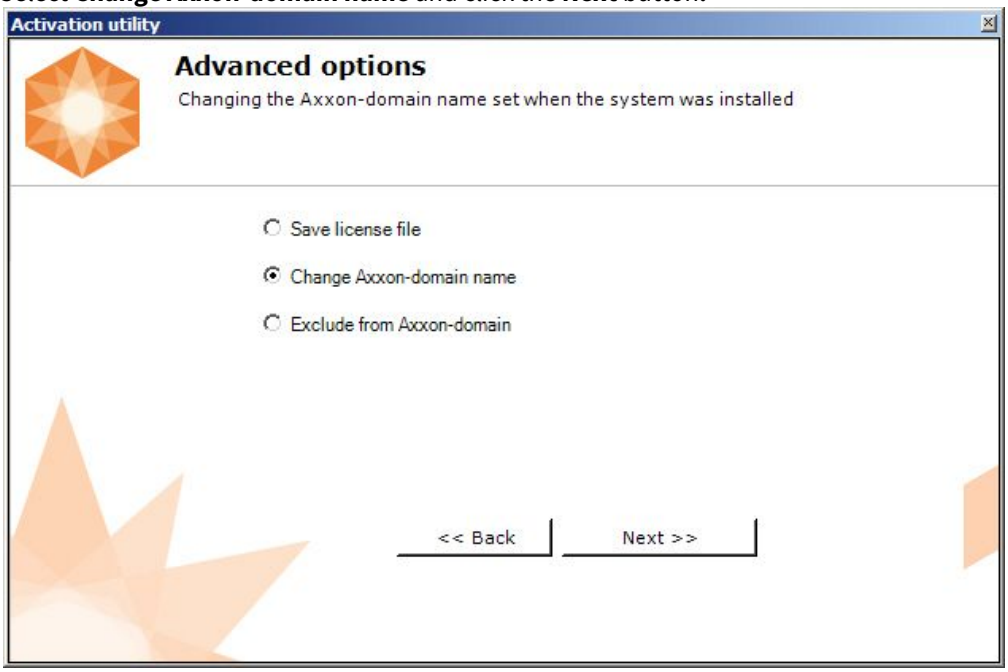
8.2 Changing the Axxon-domain name

To change the Axxon-domain name from that given during the system installation, follow these steps:

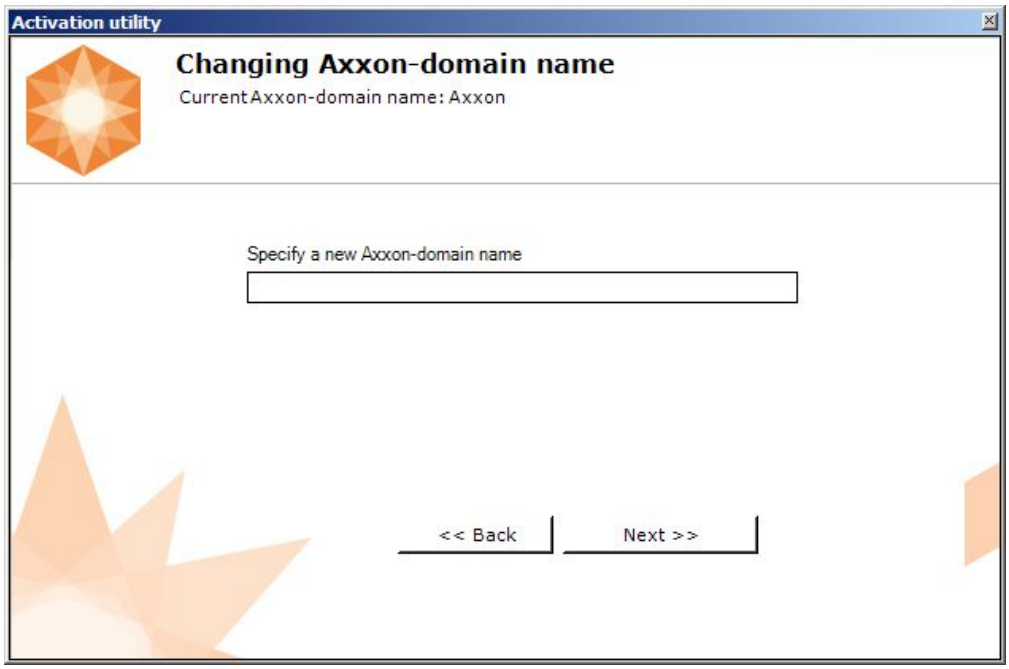
1. On the main page of the activation utility, select **Advanced mode** and click the **Next** button**.**



2. Select **Change Axxon-domain name** and click the **Next** button**.**



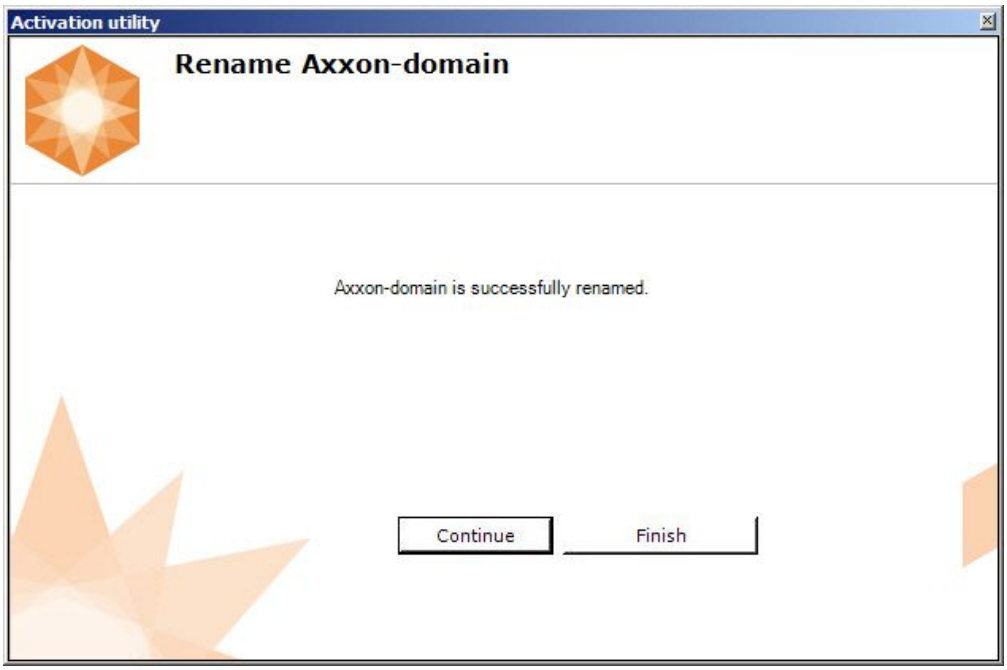
3. Specify the new Axxon-domain name and click **Next**.



Note.

The Axxon-domain name may only consist of letters-numeric characters and a dash (-). The dash not be the first or last character in the name.

If successful a message will appear.

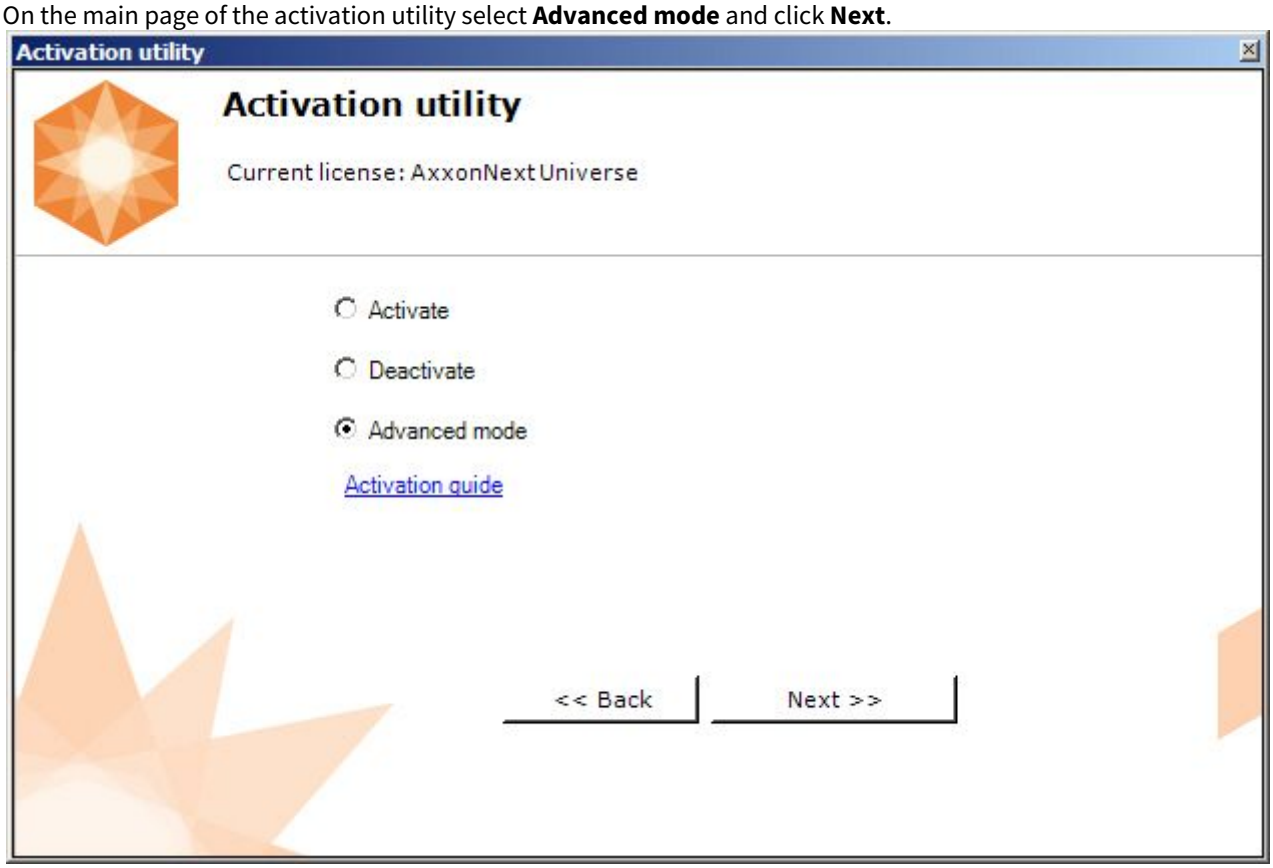


To return to the Home page of the activation utility, click **Continue**, to exit it - click **Finish**

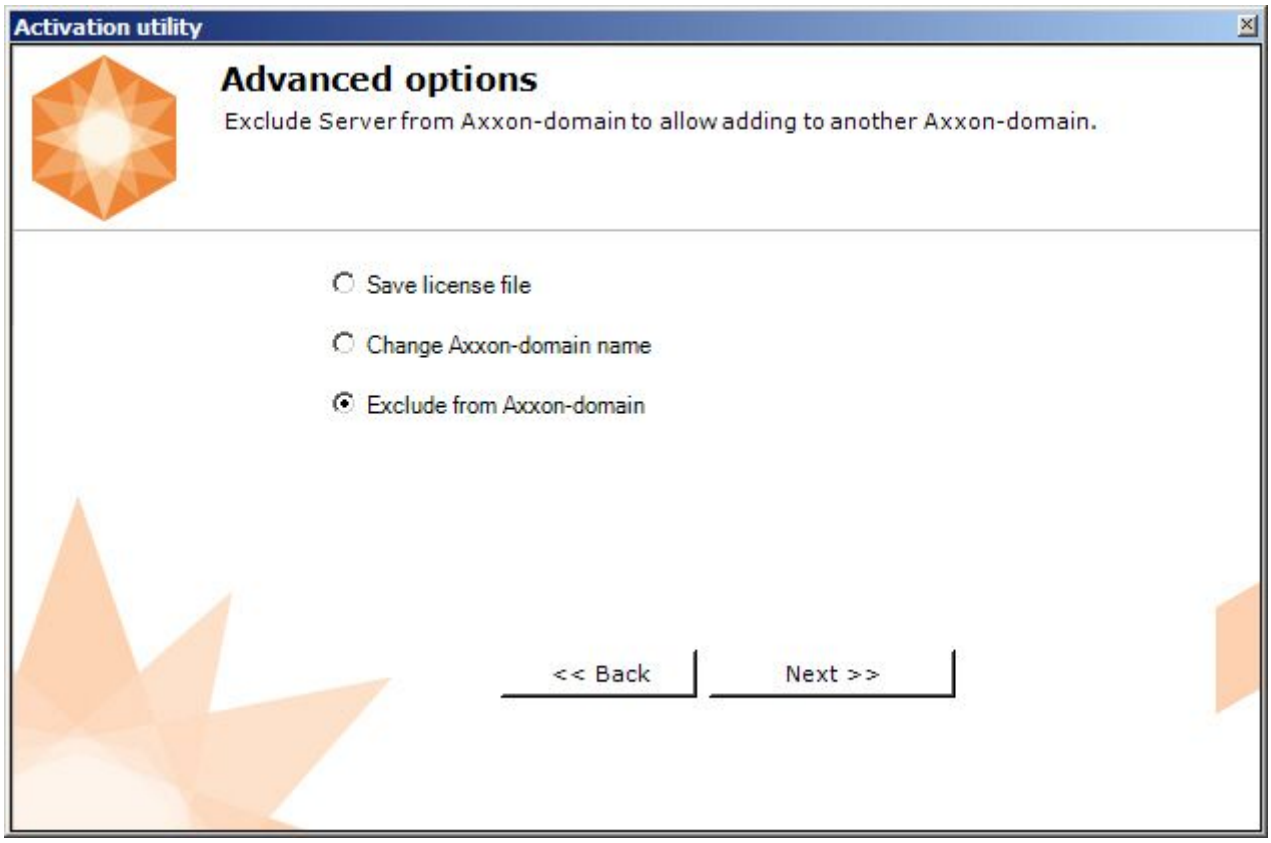
8.3 Excluding the Current Server from an Axxon-domain

To exclude the Server currently connected to the activation utility from an Axxon-domain, perform the following steps:

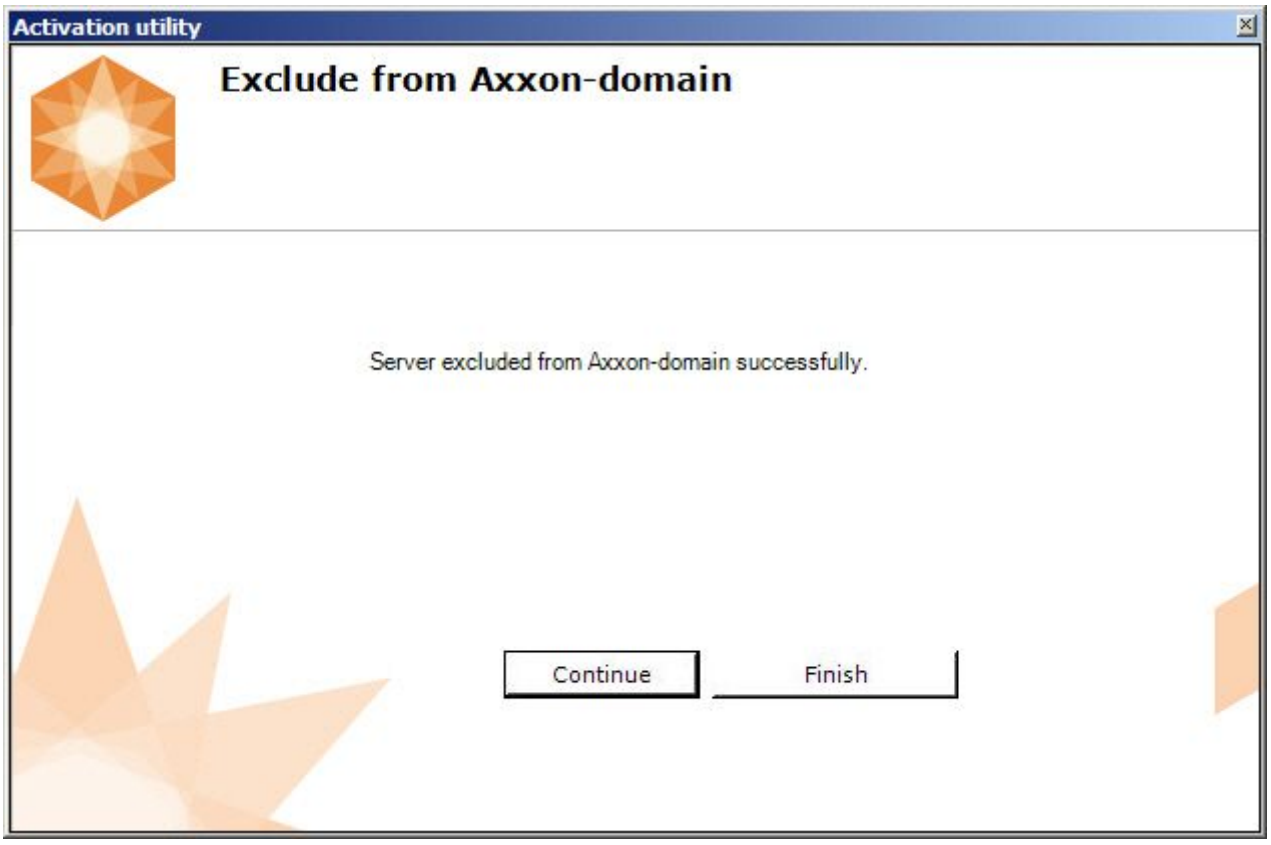
1. On the main page of the activation utility select **Advanced mode** and click **Next**.



2. Select **Exclude from Axxon-domain** and click **Next**.



If the operation completes successfully, a notification message will appear.



The Server has been excluded from the Axxon-domain.

Note

To return to the Home page of the activation utility, click **Continue**, to exit it – click **Finish**.

9 Generating license files via the licensing web server

The license file can be obtained from an *AxxonSoft* representative, by sending him a request file, or may be self-generated on the license server.

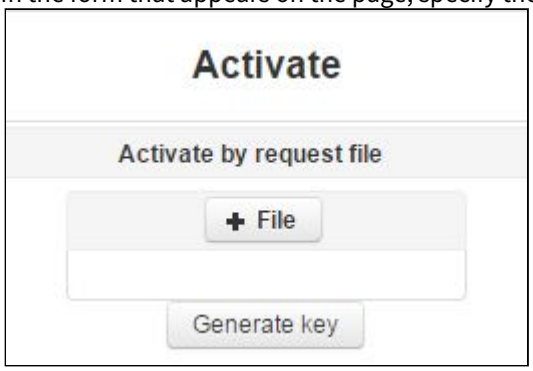
To generate a license file via the licensing web server, a request file is needed for activation of the required licensing for *Axxon Next*.

9.1 Generating the Axxon Next Free license file

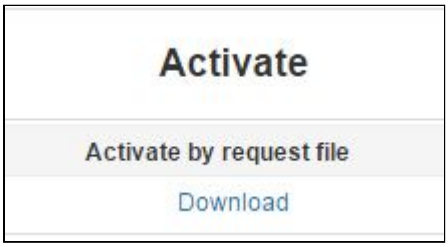
To generate the *Axxon Next Free* license file, follow these steps:

1. Go to the web server at the following address: https://sale.axxonsoft.com.

2. Go to the link: **Activate Free**.
3. In the form that appears on the page, specify the path to the saved activation request file.



4. Click **Generate key**.
5. Download the license file: **license.key**.



The generation of the *Axxon Next Free* license file is complete.

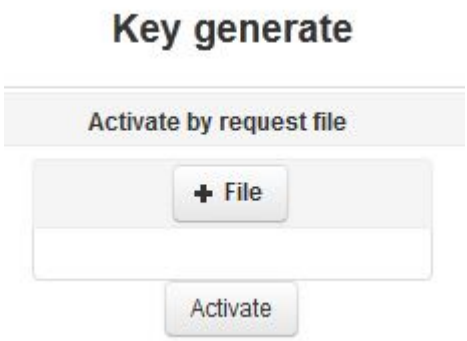
9.2 Generating the Axxon Next license file

The self-generated *Axxon Next* license file is available only upon the request for the product serial number activation. The product serial number is available after payment.

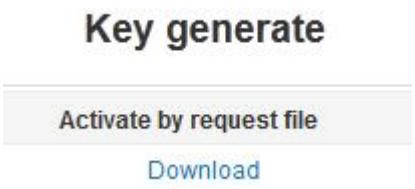
To generate a license file:

1. Go to the web server at the following address: https://sale.axxonsoft.com.

2. Click **Activate**.
3. Click the **File** button and select an activation request file.



4. Click **Activate**.
5. Download the license file: **license.key**.



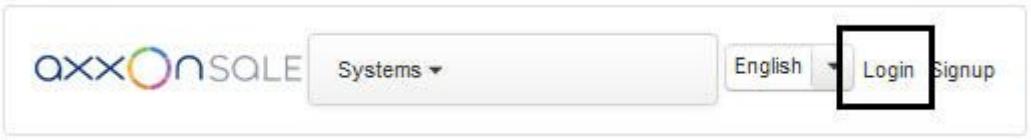
The generation of the *Axxon Next* license file is complete.

10 Decoding the activated license

With the help of decoding, you can find out the type and the expiration date of the license, as well as what objects are allowed to be used in the system and in what quantity.

For this, do the following:

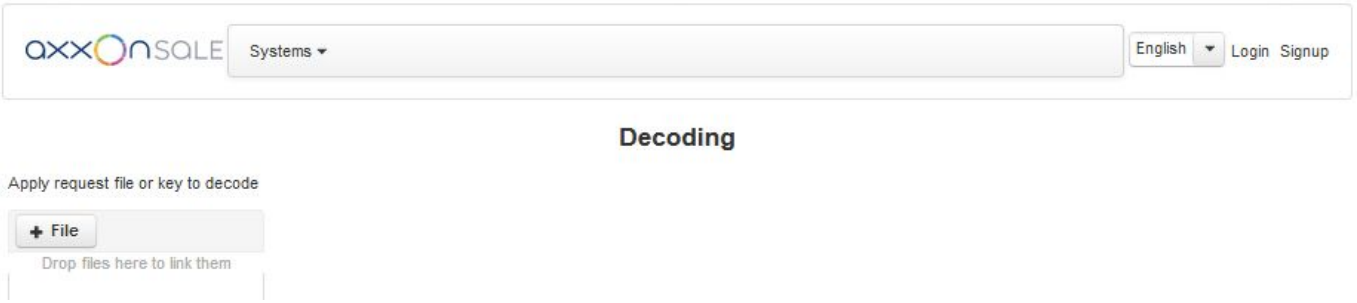
1. Go to https://sale.axxonsoft.com/sale/.
2. Log into the website: click **Login** and enter your username and password.



> **Note**
>
> Decoding is available to the registered users only. Click **Signup** to register.

3. Select **Systems** → **Decoding**.

4. Upload the license file into the **File** form.



> **Note**
>
> The executable file of the LicenseTool.exe activation utility is located in the <*Axxon Next* installation directory>\AxxonSoft\AxxonSmart\bin\ folder.

Decoding of the activated license is complete.

The information about the license type and expiration date, and the system features will be displayed on the website.

Modules	
Name	**Qty**
Event Sources	1
Face detection	7
Face recognition channels	0
LPR detection	7
Max size of archives	∞
Number of archives	∞
Offline Analytics for one video channel	1
Programming	1
Search in Archive	7
Situation Analysis Detection Tools (Situation Analysis)	7
Tag&Track Pro	7
Video channels	7
Video channels (any)	7